

***An Chomhairle Leabharlanna
Public Library User Survey
Combined Weighted Irish
Library Authorities Report
2002***

An Chomhairle Leabharlanna Public Library Users Survey 2002

Distribution of questionnaires in survey period

	Weekday							no. of cases
	Unstated	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
Carlow		10.5%	14.0%	14.8%	28.3%	23.7%	8.7%	392
Cavan		21.0%	16.3%	18.0%	13.5%	20.2%	11.0%	600
Clare		16.8%	18.2%	18.5%	19.3%	20.7%	6.5%	1,040
Cork City			23.5%	18.7%	18.4%	16.8%	22.6%	1,078
Cork County		8.9%	19.3%	16.2%	16.3%	20.8%	18.5%	1,199
Donegal		12.8%	18.0%	23.0%	21.5%	15.3%	9.4%	810
Dun Laoghaire - Rathdown		13.9%	18.3%	17.7%	17.2%	16.8%	16.2%	1,007
Galway	.1%	8.2%	16.2%	20.1%	18.0%	20.2%	17.2%	1,071
Kerry		6.3%	21.9%	19.1%	20.1%	16.2%	16.4%	1,024
Kildare		6.5%	22.9%	16.2%	19.5%	18.1%	16.8%	1,014
Laois		6.5%	29.5%	20.5%	19.2%	15.7%	8.6%	464
Limerick City		16.0%	16.1%	18.1%	20.7%	15.4%	13.8%	890
Limerick County		10.2%	19.2%	16.1%	15.2%	22.0%	17.2%	1,085
Longford	99.1%	.9%						752
Louth			23.7%	15.5%	19.9%	18.2%	22.7%	895
Mayo		.6%	25.3%	19.6%	16.1%	20.2%	18.2%	1,085
Meath		5.3%	13.5%	26.3%	21.8%	22.8%	10.4%	758
Monaghan		31.1%	12.5%	18.7%	12.9%	19.5%	5.2%	534
Offaly	2.1%		31.8%	17.1%	26.0%	16.4%	6.7%	812
Roscommon			23.1%	18.5%	17.8%	20.0%	20.6%	746
Sligo		7.6%	22.5%	22.5%	15.2%	13.2%	19.0%	781
South Dublin		14.4%	18.3%	14.8%	18.2%	14.1%	20.2%	1,080
Tipperary JLC	94.9%	2.1%	.1%	.2%	2.6%			1,028
Waterford City		4.3%	8.9%	26.1%	16.7%	22.1%	21.8%	371
Waterford County		7.7%	20.4%	19.0%	21.4%	19.1%	12.4%	828
Westmeath		12.8%	25.6%	13.9%	24.1%	15.7%	8.0%	765
Wexford		5.4%	18.6%	25.8%	19.9%	23.9%	6.5%	866
Wicklow		11.3%	16.9%	21.5%	15.1%	19.4%	15.8%	961
Weighted total	5.0%	8.2%	18.8%	17.3%	17.3%	17.6%	15.8%	23,936

An Chomhairle Leabharlanna Public Library Users Survey 2002

A: What did you do on your visit to the library today

	Today's activity			
	Borrow / Return / Renew Book(s)	Borrow / Return / Renew Cassette(s)	Borrow / Return / Renew CD(s)	Borrow / Return / Renew Video(s)
Carlow	63.3%	6.5%	2.3%	.3%
Cavan	80.7%	4.8%	.9%	.7%
Clare	52.8%	1.4%	.3%	.4%
Cork City	64.9%	9.0%	10.5%	4.3%
Cork County	78.7%	5.5%	.4%	.4%
Donegal	65.4%	5.5%	6.7%	7.0%
Dun Laoghaire - Rathdown	71.7%	10.7%	1.1%	.3%
Galway	70.5%	2.7%	1.3%	.4%
Kerry	72.2%	3.1%	.5%	.4%
Kildare	73.4%	7.1%	3.3%	2.9%
Laois	71.5%	5.5%	4.3%	1.4%
Limerick City	69.0%	7.0%	5.8%	.9%
Limerick County	73.0%	3.4%	.2%	.2%
Longford	68.4%	5.3%	3.5%	.3%
Louth	71.9%	5.9%	4.8%	1.3%
Mayo	74.6%	4.0%	.6%	2.1%
Meath	77.1%	5.5%	1.5%	3.8%
Monaghan	76.4%	2.5%	4.8%	.4%
Offaly	75.7%	6.2%	1.1%	6.6%
Roscommon	72.5%	6.7%	3.7%	.3%
Sligo	76.5%	6.0%	.7%	.5%
South Dublin	65.9%	9.6%	9.9%	.5%
Tipperary JLC	70.2%	5.3%	1.2%	2.3%
Waterford City	85.8%	10.9%	11.7%	4.4%
Waterford County	68.7%	3.6%	9.1%	1.1%
Westmeath	79.3%	6.1%	4.3%	.3%
Wexford	72.5%	2.4%	2.4%	.2%
Wicklow	73.1%	6.0%	6.1%	.2%
Weighted total	70.8%	5.9%	3.6%	1.4%

An Chomhairle Leabharlanna Public Library Users Survey 2002

A: What did you do on your visit to the library today

	Today's activity			
	Borrow / Return / Renew Print(s)	Use language learning facilities	Browse	Seek information / find something out
Carlow	1.0%	1.6%	43.2%	25.3%
Cavan	.7%	.5%	34.5%	17.4%
Clare	.2%	2.3%	32.9%	23.8%
Cork City	.4%	1.6%	40.2%	24.4%
Cork County	.4%	1.2%	37.1%	18.3%
Donegal	.5%	.8%	37.7%	21.9%
Dun Laoghaire - Rathdown	.4%	1.6%	41.6%	20.6%
Galway	.4%	1.1%	44.4%	23.1%
Kerry	.3%	1.4%	36.3%	22.7%
Kildare	.6%	1.2%	35.9%	19.2%
Laois	.2%	.7%	33.3%	21.4%
Limerick City	.5%	2.7%	32.0%	21.7%
Limerick County	.4%	1.1%	39.0%	20.4%
Longford	.9%	2.7%	34.5%	22.8%
Louth	.9%	.9%	31.4%	19.1%
Mayo	.3%	.5%	34.5%	23.5%
Meath	.3%	1.2%	32.8%	18.6%
Monaghan	.2%	.8%	30.7%	16.2%
Offaly	.4%	1.9%	36.4%	22.3%
Roscommon	.3%	.8%	36.3%	18.2%
Sligo	.4%	1.2%	28.3%	14.9%
South Dublin	1.9%	1.9%	36.0%	19.0%
Tipperary JLC	.9%	1.7%	34.8%	22.0%
Waterford City	1.6%	.5%	37.9%	21.0%
Waterford County	.6%	.5%	35.0%	18.2%
Westmeath	.4%	.4%	30.2%	17.1%
Wexford	.7%	1.0%	31.2%	14.8%
Wicklow	.5%	1.3%	42.4%	21.6%
Weighted total	.6%	1.4%	37.2%	20.9%

An Chomhairle Leabharlanna Public Library Users Survey 2002

A: What did you do on your visit to the library today

	Today's activity			
	Read newspaper(s) / magazine(s)	Attend an event / exhibition / talk	Use a computer	Use the internet
Carlow	16.1%	1.0%	10.2%	14.8%
Cavan	8.3%	4.7%	11.4%	10.9%
Clare	14.1%	4.5%	25.3%	40.6%
Cork City	17.9%	3.1%	8.3%	10.6%
Cork County	23.2%	2.8%	8.9%	14.9%
Donegal	13.4%	2.0%	14.0%	21.2%
Dun Laoghaire - Rathdown	20.2%	1.7%	10.3%	16.5%
Galway	18.9%	3.2%	10.0%	15.3%
Kerry	15.9%	2.0%	12.3%	15.2%
Kildare	10.6%	4.3%	4.1%	5.3%
Laois	5.7%	1.1%	12.5%	10.0%
Limerick City	13.4%	2.5%	10.2%	14.9%
Limerick County	17.9%	5.2%	13.1%	18.5%
Longford	6.8%	2.6%	17.2%	19.1%
Louth	17.8%	2.0%	9.0%	15.3%
Mayo	9.0%	2.6%	17.6%	21.7%
Meath	8.8%	2.0%	12.6%	25.6%
Monaghan	10.9%	1.0%	9.9%	16.4%
Offaly	8.5%	2.7%	12.4%	15.3%
Roscommon	24.2%	1.8%	18.6%	23.3%
Sligo	10.5%	.3%	13.0%	20.2%
South Dublin	11.7%	2.7%	18.3%	20.0%
Tipperary JLC	17.4%	5.7%	17.3%	21.7%
Waterford City	10.6%	1.9%	6.5%	6.0%
Waterford County	17.2%	3.4%	19.3%	23.1%
Westmeath	4.7%	.4%	9.9%	14.8%
Wexford	6.4%	1.2%	9.6%	18.1%
Wicklow	20.9%	2.3%	7.7%	9.6%
Weighted total	16.3%	2.9%	12.4%	17.4%

An Chomhairle Leabharlanna Public Library Users Survey 2002

A: What did you do on your visit to the library today

	Today's activity				no. of responders
	Sit to study / work / read book(s)	Use a photocopier	Get an application form	Something else	
Carlow	26.0%	7.3%	2.1%	8.1%	384
Cavan	7.8%	4.0%	1.2%	6.7%	579
Clare	15.9%	4.1%	2.4%	7.5%	1,005
Cork City	15.0%	8.1%	1.7%	9.1%	1,043
Cork County	10.6%	5.1%	1.0%	7.9%	1,163
Donegal	13.9%	7.6%	2.9%	8.0%	786
Dun Laoghaire - Rathdown	15.4%	2.0%	2.5%	9.9%	974
Galway	20.4%	7.1%	1.3%	9.6%	1,047
Kerry	16.2%	8.5%	1.7%	7.3%	958
Kildare	16.8%	5.7%	5.5%	10.0%	984
Laois	15.9%	10.0%	2.3%	4.8%	439
Limerick City	18.0%	5.3%	1.7%	9.2%	845
Limerick County	9.3%	7.9%	2.6%	9.6%	1,050
Longford	9.9%	9.2%	.9%	5.6%	737
Louth	17.4%	9.8%	2.8%	7.1%	860
Mayo	14.9%	8.0%	1.9%	7.0%	1,055
Meath	11.1%	3.8%	2.0%	5.7%	741
Monaghan	9.7%	5.7%	1.9%	5.5%	525
Offaly	11.0%	4.8%	1.7%	6.6%	753
Roscommon	11.1%	7.7%	1.0%	4.7%	730
Sligo	7.2%	2.0%	.3%	6.9%	752
South Dublin	17.0%	4.9%	4.4%	9.5%	1,043
Tipperary JLC	15.2%	6.8%	1.6%	5.8%	1,013
Waterford City	6.3%	3.8%	1.6%	6.8%	367
Waterford County	10.2%	7.1%	2.4%	5.7%	804
Westmeath	6.3%	6.5%	.8%	6.2%	725
Wexford	9.1%	4.2%	1.9%	4.7%	833
Wicklow	13.5%	4.4%	2.9%	6.8%	939
Weighted total	14.4%	6.0%	2.2%	8.1%	23,134

An Chomhairle Leabharlanna Public Library Users Survey 2002

B: Please tell us about what you were looking for today

1. How many items (books, cassettes, CDs, videos, DVDs etc.) are you taking away with you today?

	Number of items borrowed							no. of cases
	One	Two	Three	Four	Five	Six	Seven to Ten	
Carlow	29.1%	22.0%	16.1%	24.7%	2.7%	4.0%	1.3%	223
Cavan	18.6%	27.4%	37.5%	4.1%	2.6%	6.4%	3.3%	419
Clare	19.2%	28.8%	14.5%	15.6%	4.5%	12.0%	5.3%	468
Cork City	15.9%	24.3%	17.5%	23.2%	6.2%	10.0%	2.9%	680
Cork County	17.7%	26.7%	30.0%	10.3%	3.3%	6.5%	5.6%	877
Donegal	20.2%	26.8%	22.9%	12.5%	4.2%	10.1%	3.3%	455
Dun Laoghaire - Rathdown	20.3%	26.3%	18.8%	11.4%	8.4%	7.5%	7.4%	597
Galway	20.0%	28.6%	31.3%	8.5%	2.5%	6.0%	3.1%	671
Kerry	24.4%	26.8%	23.1%	15.2%	1.8%	4.7%	3.9%	611
Kildare	15.5%	18.9%	20.0%	15.9%	12.7%	7.1%	9.8%	660
Laois	13.3%	22.4%	22.4%	32.0%	2.7%	2.0%	5.1%	294
Limerick City	21.1%	26.8%	22.3%	19.7%	2.7%	2.8%	4.6%	564
Limerick County	20.4%	29.5%	26.4%	11.0%	3.4%	6.3%	3.1%	702
Longford	18.4%	26.0%	17.5%	27.4%	2.6%	4.4%	3.7%	457
Louth	20.6%	26.8%	36.6%	5.1%	2.0%	6.1%	2.8%	544
Mayo	18.1%	27.4%	21.6%	9.0%	12.5%	6.0%	5.4%	719
Meath	15.1%	35.5%	19.4%	11.5%	6.0%	8.2%	4.3%	515
Monaghan	16.0%	55.3%	5.6%	12.9%	1.3%	4.8%	4.1%	394
Offaly	13.3%	29.8%	29.8%	12.7%	4.5%	6.7%	3.2%	534
Roscommon	17.8%	32.2%	32.8%	7.4%	2.5%	4.5%	2.9%	488
Sligo	20.2%	27.6%	34.5%	5.6%	3.6%	4.4%	4.0%	521
South Dublin	19.8%	23.4%	17.7%	13.4%	7.5%	10.6%	7.5%	611
Tipperary JLC	16.9%	24.7%	17.6%	28.8%	1.5%	4.3%	6.1%	669
Waterford City	14.5%	25.8%	20.8%	13.1%	8.1%	9.5%	8.1%	283
Waterford County	25.3%	30.3%	30.7%	4.6%	1.5%	4.8%	2.7%	521
Westmeath	15.5%	23.6%	20.9%	25.5%	2.0%	7.6%	4.9%	550
Wexford	15.0%	36.4%	11.7%	16.6%	4.9%	8.6%	6.8%	547
Wicklow	19.6%	27.2%	34.7%	6.6%	3.8%	5.2%	2.8%	632
Weighted total	18.7%	26.8%	24.1%	13.5%	4.9%	7.1%	4.9%	15,206

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.1

Carlow	56.9%
Cavan	69.8%
Clare	45.0%
Cork City	63.1%
Cork County	73.1%
Donegal	56.2%
Dun Laoghaire - Rathdown	59.3%
Galway	62.7%
Kerry	59.7%
Kildare	65.1%
Laois	63.4%
Limerick City	63.4%
Limerick County	64.7%
Longford	60.8%
Louth	60.8%
Mayo	66.3%
Meath	67.9%
Monaghan	73.8%
Offaly	65.8%
Roscommon	65.4%
Sligo	66.7%
South Dublin	56.6%
Tipperary JLC	65.1%
Waterford City	76.3%
Waterford County	62.9%
Westmeath	71.9%
Wexford	63.2%
Wicklow	65.8%
Weighted total	63.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

2a. If you were looking for one or more specific book(s) to take home with you today, please write them down and tell us if you found them or not:

	Book(s) found:		no. of choices
	Yes	No	
Carlow	55.9%	44.1%	143
Cavan	62.7%	37.3%	134
Clare	58.7%	41.3%	242
Cork City	51.4%	48.6%	253
Cork County	62.3%	37.7%	334
Donegal	55.1%	44.9%	236
Dun Laoghaire - Rathdown	49.8%	50.2%	307
Galway	55.7%	44.3%	341
Kerry	59.1%	40.9%	298
Kildare	57.2%	42.8%	278
Laois	64.0%	36.0%	114
Limerick City	55.4%	44.6%	260
Limerick County	63.7%	36.3%	259
Longford	65.6%	34.4%	154
Louth	53.0%	47.0%	198
Mayo	52.2%	47.8%	291
Meath	58.5%	41.5%	193
Monaghan	51.3%	48.7%	117
Offaly	63.1%	36.9%	198
Roscommon	65.1%	34.9%	166
Sligo	61.0%	39.0%	177
South Dublin	53.5%	46.5%	310
Tipperary JLC	63.3%	36.7%	256
Waterford City	54.4%	45.6%	103
Waterford County	59.2%	40.8%	196
Westmeath	64.7%	35.3%	215
Wexford	43.1%	56.9%	204
Wicklow	55.3%	44.7%	300
Weighted total	56.7%	43.3%	6,277

An Chomhairle Leabharlanna Public Library Users Survey 2002

Number of responders completing Q.2a

Carlow	90
Cavan	101
Clare	169
Cork City	187
Cork County	253
Donegal	159
Dun Laoghaire - Rathdown	223
Galway	234
Kerry	219
Kildare	212
Laois	79
Limerick City	185
Limerick County	197
Longford	116
Louth	139
Mayo	213
Meath	137
Monaghan	95
Offaly	148
Roscommon	125
Sligo	131
South Dublin	223
Tipperary JLC	195
Waterford City	77
Waterford County	153
Westmeath	157
Wexford	145
Wicklow	232
Authority total	4,594

2b. If you came to the library today without a particular book in mind, did you find any to borrow?

	Found any book to borrow		no. of cases
	Yes	No	
Carlow	74.9%	25.1%	267
Cavan	85.7%	14.3%	448
Clare	73.8%	26.2%	610
Cork City	78.0%	22.0%	685
Cork County	88.8%	11.2%	866
Donegal	77.1%	22.9%	507
Dun Laoghaire - Rathdown	82.3%	17.7%	662
Galway	82.8%	17.2%	743
Kerry	85.6%	14.4%	651
Kildare	89.0%	11.0%	662
Laois	85.1%	14.9%	296
Limerick City	79.7%	20.3%	561
Limerick County	84.2%	15.8%	695
Longford	81.6%	18.4%	495
Louth	82.8%	17.2%	395
Mayo	83.8%	16.2%	754
Meath	87.0%	13.0%	539
Monaghan	84.6%	15.4%	397
Offaly	88.8%	11.2%	556
Roscommon	85.0%	15.0%	525
Sligo	84.0%	16.0%	469
South Dublin	78.9%	21.1%	664
Tipperary JLC	87.3%	12.7%	678
Waterford City	83.2%	16.8%	273
Waterford County	84.7%	15.3%	530
Westmeath	87.9%	12.1%	539
Wexford	79.1%	20.9%	580
Wicklow	83.8%	16.2%	630
Weighted total	83.2%	16.8%	15,677

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.2b

Carlow	68.1%
Cavan	74.7%
Clare	58.7%
Cork City	63.5%
Cork County	72.2%
Donegal	62.6%
Dun Laoghaire - Rathdown	65.7%
Galway	69.4%
Kerry	63.6%
Kildare	65.3%
Laois	63.8%
Limerick City	63.0%
Limerick County	64.1%
Longford	65.8%
Louth	44.1%
Mayo	69.5%
Meath	71.1%
Monaghan	74.3%
Offaly	68.5%
Roscommon	70.4%
Sligo	60.1%
South Dublin	61.5%
Tipperary JLC	66.0%
Waterford City	73.6%
Waterford County	64.0%
Westmeath	70.5%
Wexford	67.0%
Wicklow	65.6%
Weighted total	65.6%

An Chomhairle Leabharlanna Public Library Users Survey 2002

3a. If you were looking for one or more specific cassettes, CDs, videos or DVDs to take home with you today, please write them down and tell us if you found them or not:

	Audio/visual items found:		no. of choices
	Yes	No	
Carlow	41.9%	58.1%	31
Cavan	50.0%	50.0%	8
Clare	26.7%	73.3%	15
Cork City	51.4%	48.6%	70
Cork County	42.1%	57.9%	19
Donegal	37.7%	62.3%	61
Dun Laoghaire - Rathdown	39.5%	60.5%	38
Galway	30.0%	70.0%	20
Kerry	29.2%	70.8%	24
Kildare	42.1%	57.9%	38
Laois	40.9%	59.1%	22
Limerick City	39.7%	60.3%	58
Limerick County	50.0%	50.0%	10
Longford	40.0%	60.0%	20
Louth	42.1%	57.9%	38
Mayo	45.5%	54.5%	33
Meath	40.0%	60.0%	35
Monaghan	33.3%	66.7%	15
Offaly	54.8%	45.2%	42
Roscommon	17.6%	82.4%	17
Sligo	47.8%	52.2%	23
South Dublin	34.1%	65.9%	88
Tipperary JLC	33.3%	66.7%	24
Waterford City	58.8%	41.2%	17
Waterford County	64.4%	35.6%	45
Westmeath	40.0%	60.0%	20
Wexford	16.1%	83.9%	31
Wicklow	48.5%	51.5%	33
Weighted total	41.0%	59.0%	895

An Chomhairle Leabharlanna Public Library Users Survey 2002

Number of responders completing Q.3a

Carlow	21
Cavan	6
Clare	14
Cork City	48
Cork County	15
Donegal	41
Dun Laoghaire - Rathdown	28
Galway	18
Kerry	16
Kildare	31
Laois	18
Limerick City	36
Limerick County	9
Longford	16
Louth	26
Mayo	27
Meath	27
Monaghan	12
Offaly	33
Roscommon	12
Sligo	15
South Dublin	57
Tipperary JLC	19
Waterford City	13
Waterford County	33
Westmeath	14
Wexford	20
Wicklow	29
Authority total	654

3b. If you came to the library today without a particular cassette, CD, video, print in mind, did you find any to borrow?

	Found any audio / visual / print item(s) to borrow		no. of cases
	Yes	No	
Carlow	33.1%	66.9%	121
Cavan	36.8%	63.2%	144
Clare	19.3%	80.7%	212
Cork City	51.9%	48.1%	335
Cork County	45.1%	54.9%	237
Donegal	52.3%	47.7%	222
Dun Laoghaire - Rathdown	42.0%	58.0%	250
Galway	32.5%	67.5%	228
Kerry	34.4%	65.6%	192
Kildare	46.6%	53.4%	219
Laois	50.0%	50.0%	108
Limerick City	47.0%	53.0%	249
Limerick County	35.1%	64.9%	231
Longford	48.3%	51.7%	180
Louth	47.6%	52.4%	208
Mayo	42.7%	57.3%	255
Meath	44.1%	55.9%	186
Monaghan	43.4%	56.6%	122
Offaly	55.4%	44.6%	184
Roscommon	46.8%	53.2%	188
Sligo	41.5%	58.5%	164
South Dublin	48.6%	51.4%	346
Tipperary JLC	51.4%	48.6%	249
Waterford City	57.1%	42.9%	119
Waterford County	50.5%	49.5%	212
Westmeath	53.7%	46.3%	175
Wexford	33.3%	66.7%	180
Wicklow	51.9%	48.1%	214
Weighted total	44.1%	55.9%	5,730

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.3b.

Carlow	30.9%
Cavan	24.0%
Clare	20.4%
Cork City	31.1%
Cork County	19.8%
Donegal	27.4%
Dun Laoghaire - Rathdown	24.8%
Galway	21.3%
Kerry	18.8%
Kildare	21.6%
Laois	23.3%
Limerick City	28.0%
Limerick County	21.3%
Longford	23.9%
Louth	23.2%
Mayo	23.5%
Meath	24.5%
Monaghan	22.8%
Offaly	22.7%
Roscommon	25.2%
Sligo	21.0%
South Dublin	32.0%
Tipperary JLC	24.2%
Waterford City	32.1%
Waterford County	25.6%
Westmeath	22.9%
Wexford	20.8%
Wicklow	22.3%
Weighted total	24.1%

4. Information and Enquiries: If you came to find something out were you successful in finding it?

	Information found			no. of cases
	Yes	In part	No	
Carlow	69.2%	17.8%	13.0%	185
Cavan	72.3%	13.3%	14.5%	249
Clare	76.8%	14.0%	9.1%	449
Cork City	70.7%	16.9%	12.3%	413
Cork County	80.1%	11.2%	8.7%	473
Donegal	71.3%	16.7%	12.0%	366
Dun Laoghaire - Rathdown	72.6%	13.6%	13.8%	369
Galway	73.1%	15.5%	11.4%	472
Kerry	79.7%	12.0%	8.4%	418
Kildare	79.8%	11.8%	8.3%	372
Laois	77.4%	11.1%	11.6%	190
Limerick City	69.7%	18.9%	11.5%	366
Limerick County	76.9%	12.3%	10.7%	438
Longford	79.7%	12.5%	7.8%	295
Louth	70.9%	16.7%	12.4%	347
Mayo	76.3%	14.8%	8.9%	506
Meath	74.6%	16.2%	9.3%	291
Monaghan	72.9%	12.9%	14.3%	210
Offaly	81.0%	13.7%	5.2%	306
Roscommon	80.4%	10.4%	9.1%	317
Sligo	71.6%	17.9%	10.4%	268
South Dublin	69.8%	20.2%	10.0%	460
Tipperary JLC	81.5%	11.3%	7.2%	471
Waterford City	72.5%	12.0%	15.5%	142
Waterford County	78.6%	12.5%	8.9%	313
Westmeath	77.6%	11.7%	10.7%	290
Wexford	68.3%	14.7%	16.9%	319
Wicklow	70.1%	16.6%	13.4%	344
Weighted total	75.0%	14.6%	10.5%	9,639

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.4: Information found

Carlow	47.2%
Cavan	41.5%
Clare	43.2%
Cork City	38.3%
Cork County	39.4%
Donegal	45.2%
Dun Laoghaire - Rathdown	36.6%
Galway	44.1%
Kerry	40.8%
Kildare	36.7%
Laois	40.9%
Limerick City	41.1%
Limerick County	40.4%
Longford	39.2%
Louth	38.8%
Mayo	46.6%
Meath	38.4%
Monaghan	39.3%
Offaly	37.7%
Roscommon	42.5%
Sligo	34.3%
South Dublin	42.6%
Tipperary JLC	45.8%
Waterford City	38.3%
Waterford County	37.8%
Westmeath	37.9%
Wexford	36.8%
Wicklow	35.8%
Weighted total	40.6%

4. Information and Enquiries: Did you consult a member of staff?

	Consult staff		no. of cases
	Yes	No	
Carlow	<i>57.8%</i>	<i>42.2%</i>	<i>166</i>
Cavan	<i>78.6%</i>	<i>21.4%</i>	<i>229</i>
Clare	<i>61.2%</i>	<i>38.8%</i>	<i>417</i>
Cork City	<i>70.2%</i>	<i>29.8%</i>	<i>389</i>
Cork County	<i>75.3%</i>	<i>24.7%</i>	<i>462</i>
Donegal	<i>71.5%</i>	<i>28.5%</i>	<i>344</i>
Dun Laoghaire - Rathdown	<i>71.7%</i>	<i>28.3%</i>	<i>353</i>
Galway	<i>69.0%</i>	<i>31.0%</i>	<i>455</i>
Kerry	<i>79.5%</i>	<i>20.5%</i>	<i>396</i>
Kildare	<i>76.8%</i>	<i>23.2%</i>	<i>353</i>
Laois	<i>62.8%</i>	<i>37.2%</i>	<i>164</i>
Limerick City	<i>67.2%</i>	<i>32.8%</i>	<i>360</i>
Limerick County	<i>73.6%</i>	<i>26.4%</i>	<i>417</i>
Longford	<i>78.5%</i>	<i>21.5%</i>	<i>270</i>
Louth	<i>63.7%</i>	<i>36.3%</i>	<i>303</i>
Mayo	<i>70.7%</i>	<i>29.3%</i>	<i>488</i>
Meath	<i>73.9%</i>	<i>26.1%</i>	<i>280</i>
Monaghan	<i>74.4%</i>	<i>25.6%</i>	<i>207</i>
Offaly	<i>79.7%</i>	<i>20.3%</i>	<i>286</i>
Roscommon	<i>75.4%</i>	<i>24.6%</i>	<i>281</i>
Sligo	<i>63.5%</i>	<i>36.5%</i>	<i>249</i>
South Dublin	<i>68.0%</i>	<i>32.0%</i>	<i>434</i>
Tipperary JLC	<i>73.8%</i>	<i>26.2%</i>	<i>443</i>
Waterford City	<i>71.3%</i>	<i>28.7%</i>	<i>136</i>
Waterford County	<i>72.2%</i>	<i>27.8%</i>	<i>317</i>
Westmeath	<i>75.5%</i>	<i>24.5%</i>	<i>278</i>
Wexford	<i>68.5%</i>	<i>31.5%</i>	<i>267</i>
Wicklow	<i>66.7%</i>	<i>33.3%</i>	<i>324</i>
Weighted total	<i>71.0%</i>	<i>29.0%</i>	<i>9,068</i>

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.4:
Did you consult a member of staff?

Carlow	42.3%
Cavan	38.2%
Clare	40.1%
Cork City	36.1%
Cork County	38.5%
Donegal	42.5%
Dun Laoghaire - Rathdown	35.1%
Galway	42.5%
Kerry	38.7%
Kildare	34.8%
Laois	35.3%
Limerick City	40.4%
Limerick County	38.4%
Longford	35.9%
Louth	33.9%
Mayo	45.0%
Meath	36.9%
Monaghan	38.8%
Offaly	35.2%
Roscommon	37.7%
Sligo	31.9%
South Dublin	40.2%
Tipperary JLC	43.1%
Waterford City	36.7%
Waterford County	38.3%
Westmeath	36.3%
Wexford	30.8%
Wicklow	33.7%
Weighted total	38.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

C: Please tell us about what you think of this library.

	Condition of the library outside					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	48.9%	34.1%	9.1%	4.3%	3.5%	372
Cavan	55.0%	29.5%	11.3%	3.7%	.5%	573
Clare	36.6%	36.9%	17.3%	7.1%	2.1%	991
Cork City	36.3%	37.3%	18.2%	6.4%	1.9%	1,001
Cork County	50.0%	30.8%	14.1%	3.7%	1.4%	1,145
Donegal	59.8%	28.3%	8.1%	2.7%	1.0%	774
Dun Laoghaire - Rathdown	29.1%	38.0%	22.2%	9.0%	1.6%	944
Galway	49.0%	31.5%	14.4%	3.8%	1.2%	997
Kerry	55.2%	34.4%	8.8%	1.5%	.1%	931
Kildare	52.2%	33.6%	11.2%	2.9%	.1%	965
Laois	55.4%	32.0%	9.1%	2.8%	.7%	428
Limerick City	48.5%	39.3%	10.1%	1.6%	.6%	835
Limerick County	64.9%	26.0%	5.6%	2.0%	1.6%	1,021
Longford	38.5%	37.5%	17.7%	5.6%	.6%	693
Louth	64.6%	27.4%	6.4%	1.3%	.4%	799
Mayo	47.1%	32.1%	13.2%	5.9%	1.6%	1,034
Meath	46.1%	30.6%	15.7%	5.4%	2.3%	709
Monaghan	29.4%	34.0%	26.7%	7.8%	2.1%	514
Offaly	44.8%	33.0%	13.9%	6.5%	1.9%	728
Roscommon	68.2%	25.2%	5.4%	1.2%		727
Sligo	29.5%	39.8%	22.2%	7.4%	1.1%	706
South Dublin	61.8%	30.5%	6.4%	1.3%	.1%	1,017
Tipperary JLC	54.7%	30.6%	10.4%	3.5%	.8%	988
Waterford City	25.9%	39.9%	25.6%	7.6%	.9%	328
Waterford County	65.2%	28.1%	5.9%	.6%	.1%	782
Westmeath	27.4%	38.6%	22.0%	9.8%	2.3%	705
Wexford	50.7%	32.0%	12.3%	4.2%	.9%	791
Wicklow	42.0%	40.3%	12.9%	4.0%	.9%	910
Weighted total	48.6%	32.9%	13.1%	4.2%	1.2%	22,408

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Condition of the library outside

Carlow	94.9%
Cavan	95.5%
Clare	95.3%
Cork City	92.9%
Cork County	95.5%
Donegal	95.6%
Dun Laoghaire - Rathdown	93.7%
Galway	93.1%
Kerry	90.9%
Kildare	95.2%
Laois	92.2%
Limerick City	93.8%
Limerick County	94.1%
Longford	92.2%
Louth	89.3%
Mayo	95.3%
Meath	93.5%
Monaghan	96.3%
Offaly	89.7%
Roscommon	97.5%
Sligo	90.4%
South Dublin	94.2%
Tipperary JLC	96.1%
Waterford City	88.4%
Waterford County	94.4%
Westmeath	92.2%
Wexford	91.3%
Wicklow	94.7%
Weighted total	93.9%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Condition of the library inside					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	66.6%	21.7%	7.2%	3.2%	1.3%	374
Cavan	59.0%	20.8%	14.2%	5.0%	.9%	576
Clare	48.1%	37.8%	10.7%	2.9%	.5%	992
Cork City	47.7%	36.2%	13.1%	2.0%	1.1%	1,001
Cork County	57.4%	29.7%	9.7%	2.1%	1.1%	1,161
Donegal	67.8%	24.1%	5.5%	1.3%	1.3%	776
Dun Laoghaire - Rathdown	38.8%	42.3%	15.8%	3.0%	.1%	956
Galway	60.4%	27.8%	10.2%	1.5%	.1%	1,011
Kerry	70.3%	25.3%	4.3%	.1%		925
Kildare	60.4%	30.0%	8.0%	1.2%	.3%	969
Laois	67.8%	24.0%	4.2%	.7%	3.3%	429
Limerick City	55.1%	33.1%	10.2%	1.2%	.4%	842
Limerick County	79.0%	15.9%	3.1%	1.5%	.5%	1,025
Longford	63.4%	31.5%	4.6%	.4%		689
Louth	74.8%	21.1%	3.6%	.1%	.4%	801
Mayo	60.6%	27.0%	9.5%	2.7%	.2%	1,040
Meath	57.9%	30.7%	9.1%	1.8%	.6%	717
Monaghan	32.5%	37.9%	19.7%	8.1%	1.7%	517
Offaly	59.2%	30.2%	9.2%	1.3%		746
Roscommon	82.3%	16.2%	1.2%	.3%		733
Sligo	26.6%	39.8%	24.3%	7.2%	2.1%	711
South Dublin	70.5%	26.2%	2.8%	.5%		1,018
Tipperary JLC	65.1%	25.5%	7.9%	1.3%	.1%	987
Waterford City	23.1%	35.1%	29.5%	10.2%	2.2%	325
Waterford County	78.1%	18.0%	2.9%	1.0%		784
Westmeath	46.9%	37.2%	13.7%	2.1%	.1%	717
Wexford	58.8%	30.3%	9.0%	1.5%	.4%	809
Wicklow	54.3%	33.9%	10.6%	1.2%		921
Weighted total	59.0%	29.6%	9.1%	1.8%	.5%	22,552

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Condition of the library inside

Carlow	95.4%
Cavan	96.0%
Clare	95.4%
Cork City	92.9%
Cork County	96.8%
Donegal	95.8%
Dun Laoghaire - Rathdown	94.9%
Galway	94.4%
Kerry	90.3%
Kildare	95.6%
Laois	92.5%
Limerick City	94.6%
Limerick County	94.5%
Longford	91.6%
Louth	89.5%
Mayo	95.9%
Meath	94.6%
Monaghan	96.8%
Offaly	91.9%
Roscommon	98.3%
Sligo	91.0%
South Dublin	94.3%
Tipperary JLC	96.0%
Waterford City	87.6%
Waterford County	94.7%
Westmeath	93.7%
Wexford	93.4%
Wicklow	95.8%
Weighted total	94.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Ease of access entering the library					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	59.1%	24.9%	11.5%	2.4%	2.1%	374
Cavan	57.2%	28.6%	9.9%	3.5%	.9%	577
Clare	49.3%	37.1%	9.3%	3.2%	1.0%	985
Cork City	56.3%	35.6%	7.2%	.7%	.2%	1,000
Cork County	55.4%	25.8%	12.5%	3.5%	2.9%	1,149
Donegal	60.6%	28.0%	8.4%	2.2%	.8%	771
Dun Laoghaire - Rathdown	41.3%	42.4%	12.1%	2.7%	1.5%	953
Galway	56.5%	30.8%	9.5%	2.9%	.3%	1,010
Kerry	59.3%	28.9%	7.6%	2.6%	1.6%	911
Kildare	50.3%	33.8%	11.7%	3.2%	.9%	964
Laois	60.7%	24.5%	7.8%	4.5%	2.6%	425
Limerick City	46.1%	36.2%	11.9%	4.7%	1.2%	827
Limerick County	71.2%	20.2%	5.0%	1.8%	1.8%	1,011
Longford	62.6%	29.6%	6.6%	1.2%		680
Louth	69.1%	23.4%	6.6%	.8%	.1%	786
Mayo	55.9%	27.6%	11.7%	3.4%	1.4%	1,031
Meath	55.0%	30.7%	10.9%	2.3%	1.1%	704
Monaghan	32.0%	38.8%	19.3%	7.0%	2.9%	513
Offaly	60.0%	30.9%	8.3%	.8%		745
Roscommon	74.7%	20.1%	4.3%	.7%	.3%	727
Sligo	33.0%	44.0%	16.5%	5.3%	1.3%	698
South Dublin	66.4%	27.8%	4.4%	1.1%	.3%	1,004
Tipperary JLC	64.2%	29.4%	5.0%	.8%	.5%	979
Waterford City	38.0%	44.5%	15.3%	2.2%		321
Waterford County	72.8%	19.8%	5.1%	1.4%	.9%	783
Westmeath	40.4%	33.7%	13.3%	8.4%	4.1%	700
Wexford	53.9%	31.8%	10.2%	2.5%	1.6%	796
Wicklow	52.4%	34.0%	10.8%	2.3%	.5%	913
Weighted total	56.7%	30.5%	9.2%	2.4%	1.1%	22,337

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Ease of access entering the library

Carlow	95.4%
Cavan	96.2%
Clare	94.7%
Cork City	92.8%
Cork County	95.8%
Donegal	95.2%
Dun Laoghaire - Rathdown	94.6%
Galway	94.3%
Kerry	89.0%
Kildare	95.1%
Laois	91.6%
Limerick City	92.9%
Limerick County	93.2%
Longford	90.4%
Louth	87.8%
Mayo	95.0%
Meath	92.9%
Monaghan	96.1%
Offaly	91.7%
Roscommon	97.5%
Sligo	89.4%
South Dublin	93.0%
Tipperary JLC	95.2%
Waterford City	86.5%
Waterford County	94.6%
Westmeath	91.5%
Wexford	91.9%
Wicklow	95.0%
Weighted total	93.7%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Ease of access inside the library					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	61.3%	26.6%	8.2%	2.7%	1.1%	364
Cavan	59.5%	26.8%	9.2%	3.6%	.9%	563
Clare	52.8%	37.3%	8.8%	.9%	.1%	964
Cork City	54.4%	35.8%	8.5%	.9%	.4%	969
Cork County	58.8%	31.0%	7.5%	1.8%	1.0%	1,123
Donegal	59.9%	30.7%	7.0%	2.0%	.4%	759
Dun Laoghaire - Rathdown	40.7%	44.6%	12.1%	2.3%	.3%	928
Galway	58.4%	33.7%	6.8%	.9%	.1%	984
Kerry	65.8%	27.4%	5.8%	.8%	.2%	898
Kildare	57.0%	32.7%	8.6%	1.7%		935
Laois	67.6%	25.3%	5.1%	.7%	1.2%	411
Limerick City	49.6%	38.3%	10.9%	.7%	.5%	811
Limerick County	75.0%	21.2%	3.3%	.3%	.2%	988
Longford	65.9%	28.6%	4.8%	.8%		665
Louth	70.6%	23.1%	5.6%	.4%	.3%	762
Mayo	57.1%	30.9%	9.2%	2.4%	.4%	1,000
Meath	61.0%	30.8%	6.7%	1.4%	.1%	702
Monaghan	35.9%	39.1%	17.0%	6.8%	1.2%	501
Offaly	59.8%	32.3%	7.0%	.8%		727
Roscommon	79.5%	18.0%	2.1%	.3%	.1%	711
Sligo	30.7%	40.4%	21.1%	5.6%	2.2%	674
South Dublin	67.3%	28.2%	3.9%	.4%	.2%	991
Tipperary JLC	67.9%	26.1%	5.5%	.4%	.1%	969
Waterford City	27.2%	32.1%	28.9%	9.8%	2.0%	305
Waterford County	76.8%	18.6%	3.8%	.6%	.1%	773
Westmeath	43.4%	36.1%	13.3%	5.0%	2.2%	678
Wexford	52.4%	34.4%	10.8%	2.0%	.4%	761
Wicklow	54.0%	37.3%	7.7%	.7%	.2%	892
Weighted total	58.8%	31.8%	7.7%	1.4%	.4%	21,808

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Ease of access inside the library

Carlow	92.9%
Cavan	93.8%
Clare	92.7%
Cork City	89.9%
Cork County	93.7%
Donegal	93.7%
Dun Laoghaire - Rathdown	92.2%
Galway	91.9%
Kerry	87.7%
Kildare	92.2%
Laois	88.6%
Limerick City	91.1%
Limerick County	91.1%
Longford	88.4%
Louth	85.1%
Mayo	92.2%
Meath	92.6%
Monaghan	93.8%
Offaly	89.5%
Roscommon	95.3%
Sligo	86.3%
South Dublin	91.8%
Tipperary JLC	94.3%
Waterford City	82.2%
Waterford County	93.4%
Westmeath	88.6%
Wexford	87.9%
Wicklow	92.8%
Weighted total	91.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Signs and guiding					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	32.4%	28.7%	25.1%	9.9%	3.9%	355
Cavan	46.6%	33.6%	13.9%	4.6%	1.3%	547
Clare	35.4%	40.4%	18.3%	4.6%	1.3%	955
Cork City	38.5%	36.7%	19.0%	4.9%	.8%	953
Cork County	43.2%	36.0%	16.3%	4.1%	.5%	1,093
Donegal	48.1%	31.6%	15.3%	4.2%	.8%	757
Dun Laoghaire - Rathdown	27.3%	43.9%	22.7%	4.7%	1.4%	902
Galway	42.0%	34.5%	18.0%	3.8%	1.7%	968
Kerry	48.7%	34.5%	13.4%	3.1%	.3%	867
Kildare	40.5%	36.3%	19.6%	3.2%	.4%	899
Laois	49.5%	32.8%	13.6%	3.4%	.7%	412
Limerick City	35.8%	35.4%	22.4%	5.3%	1.1%	796
Limerick County	54.9%	29.5%	11.4%	2.5%	1.7%	950
Longford	50.0%	36.5%	11.4%	2.0%	.2%	658
Louth	52.7%	32.6%	11.9%	1.7%	1.1%	749
Mayo	41.6%	34.2%	18.3%	5.1%	.8%	979
Meath	41.5%	38.3%	15.6%	4.2%	.4%	697
Monaghan	28.4%	36.9%	23.6%	9.5%	1.6%	496
Offaly	43.4%	36.8%	15.2%	4.5%	.1%	717
Roscommon	52.2%	30.7%	11.6%	4.7%	.7%	696
Sligo	20.6%	33.8%	29.8%	12.2%	3.6%	665
South Dublin	42.7%	34.2%	16.8%	5.7%	.6%	963
Tipperary JLC	45.1%	37.1%	13.6%	3.2%	.9%	948
Waterford City	21.8%	31.1%	25.0%	18.6%	3.5%	312
Waterford County	52.1%	30.7%	13.3%	3.2%	.8%	747
Westmeath	29.9%	36.8%	23.5%	7.8%	2.0%	663
Wexford	38.0%	36.1%	16.5%	8.1%	1.3%	715
Wicklow	35.4%	35.4%	21.7%	6.6%	.8%	858
Weighted total	41.3%	35.6%	17.4%	4.7%	1.0%	21,317

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Signs and guiding

Carlow	90.6%
Cavan	91.2%
Clare	91.8%
Cork City	88.4%
Cork County	91.2%
Donegal	93.5%
Dun Laoghaire - Rathdown	89.6%
Galway	90.4%
Kerry	84.7%
Kildare	88.7%
Laois	88.8%
Limerick City	89.4%
Limerick County	87.6%
Longford	87.5%
Louth	83.7%
Mayo	90.2%
Meath	92.0%
Monaghan	92.9%
Offaly	88.3%
Roscommon	93.3%
Sligo	85.1%
South Dublin	89.2%
Tipperary JLC	92.2%
Waterford City	84.1%
Waterford County	90.2%
Westmeath	86.7%
Wexford	82.6%
Wicklow	89.3%
Weighted total	89.4%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Layout and arrangement					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	34.0%	40.7%	19.4%	4.2%	1.7%	356
Cavan	48.1%	32.2%	15.4%	3.7%	.7%	547
Clare	37.7%	43.1%	15.5%	3.5%	.2%	954
Cork City	37.2%	39.5%	19.3%	3.5%	.4%	959
Cork County	46.4%	37.3%	13.6%	1.9%	.8%	1,114
Donegal	45.6%	34.0%	16.0%	3.6%	.8%	754
Dun Laoghaire - Rathdown	28.8%	41.9%	23.7%	4.9%	.8%	921
Galway	43.2%	36.5%	17.1%	2.8%	.5%	979
Kerry	50.2%	38.1%	11.1%	.5%	.1%	879
Kildare	40.7%	40.9%	15.4%	2.5%	.4%	921
Laois	51.2%	36.1%	9.6%	1.9%	1.2%	416
Limerick City	34.5%	40.2%	21.1%	3.3%	.9%	791
Limerick County	55.8%	33.3%	9.0%	1.7%	.1%	975
Longford	52.5%	34.8%	11.5%	1.2%		661
Louth	54.4%	32.8%	11.0%	1.4%	.4%	765
Mayo	41.2%	39.4%	14.8%	4.2%	.3%	992
Meath	41.9%	41.1%	15.2%	1.3%	.6%	704
Monaghan	28.8%	41.8%	22.6%	5.6%	1.2%	500
Offaly	45.2%	37.5%	14.6%	2.6%	.1%	726
Roscommon	62.6%	30.4%	6.2%	.6%	.3%	708
Sligo	20.2%	35.0%	33.1%	9.3%	2.4%	665
South Dublin	43.9%	37.6%	16.0%	2.3%	.2%	973
Tipperary JLC	48.5%	37.8%	12.3%	1.0%	.3%	958
Waterford City	19.3%	26.0%	36.7%	15.8%	2.3%	311
Waterford County	58.5%	28.9%	10.9%	1.6%	.1%	762
Westmeath	30.9%	43.0%	20.6%	4.9%	.6%	674
Wexford	37.1%	35.7%	19.6%	5.7%	1.9%	734
Wicklow	35.6%	41.2%	19.5%	3.4%	.3%	893
Weighted total	42.7%	37.8%	16.0%	2.9%	.5%	21,592

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Layout and arrangement

Carlow	90.8%
Cavan	91.2%
Clare	91.7%
Cork City	89.0%
Cork County	92.9%
Donegal	93.1%
Dun Laoghaire - Rathdown	91.5%
Galway	91.4%
Kerry	85.8%
Kildare	90.8%
Laois	89.7%
Limerick City	88.9%
Limerick County	89.9%
Longford	87.9%
Louth	85.5%
Mayo	91.4%
Meath	92.9%
Monaghan	93.6%
Offaly	89.4%
Roscommon	94.9%
Sligo	85.1%
South Dublin	90.1%
Tipperary JLC	93.2%
Waterford City	83.8%
Waterford County	92.0%
Westmeath	88.1%
Wexford	84.8%
Wicklow	92.9%
Weighted total	90.6%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Provision of seating and tables					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	36.9%	38.0%	16.2%	6.4%	2.5%	358
Cavan	46.1%	23.3%	14.9%	11.4%	4.3%	536
Clare	39.7%	37.5%	17.1%	4.8%	.8%	957
Cork City	36.2%	30.9%	22.6%	8.4%	1.8%	950
Cork County	44.3%	29.2%	16.2%	8.2%	2.1%	1,056
Donegal	41.2%	30.7%	17.6%	8.0%	2.4%	748
Dun Laoghaire - Rathdown	27.0%	36.8%	24.9%	9.8%	1.4%	915
Galway	41.4%	30.8%	19.7%	6.8%	1.4%	961
Kerry	50.1%	32.7%	13.2%	3.0%	.9%	868
Kildare	40.8%	36.4%	15.9%	5.7%	1.2%	899
Laois	50.4%	30.9%	12.7%	3.6%	2.4%	411
Limerick City	28.6%	29.4%	28.1%	12.0%	1.9%	798
Limerick County	53.9%	29.3%	11.2%	4.2%	1.4%	955
Longford	50.5%	30.6%	14.7%	3.1%	1.0%	667
Louth	51.0%	30.5%	12.6%	4.9%	1.1%	741
Mayo	38.5%	31.0%	21.1%	7.8%	1.6%	978
Meath	40.6%	36.1%	17.0%	5.2%	1.0%	689
Monaghan	24.0%	32.1%	28.0%	13.3%	2.7%	483
Offaly	44.8%	35.0%	16.4%	3.3%	.4%	719
Roscommon	63.2%	27.5%	7.5%	1.3%	.6%	717
Sligo	15.1%	25.8%	27.6%	25.8%	5.9%	664
South Dublin	44.0%	36.4%	16.0%	3.0%	.5%	985
Tipperary JLC	43.2%	33.4%	17.2%	5.4%	.7%	955
Waterford City	12.4%	26.4%	31.1%	26.4%	3.7%	299
Waterford County	55.6%	26.5%	12.8%	3.9%	1.2%	765
Westmeath	31.2%	34.7%	23.9%	8.3%	1.9%	686
Wexford	32.4%	34.7%	23.1%	7.3%	2.5%	685
Wicklow	36.1%	35.2%	22.4%	5.7%	.6%	875
Weighted total	41.1%	32.3%	18.3%	6.8%	1.5%	21,320

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Provision of seating and tables

Carlow	91.3%
Cavan	89.3%
Clare	92.0%
Cork City	88.1%
Cork County	88.1%
Donegal	92.3%
Dun Laoghaire - Rathdown	90.9%
Galway	89.7%
Kerry	84.8%
Kildare	88.7%
Laois	88.6%
Limerick City	89.7%
Limerick County	88.0%
Longford	88.7%
Louth	82.8%
Mayo	90.1%
Meath	90.9%
Monaghan	90.4%
Offaly	88.5%
Roscommon	96.1%
Sligo	85.0%
South Dublin	91.2%
Tipperary JLC	92.9%
Waterford City	80.6%
Waterford County	92.4%
Westmeath	89.7%
Wexford	79.1%
Wicklow	91.1%
Weighted total	89.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Hours of opening					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	32.2%	34.2%	22.1%	8.5%	3.0%	366
Cavan	44.3%	29.1%	19.5%	5.7%	1.4%	560
Clare	33.5%	39.1%	18.9%	7.0%	1.5%	978
Cork City	30.4%	31.5%	23.0%	10.2%	4.9%	969
Cork County	44.9%	32.1%	16.7%	4.4%	1.9%	1,103
Donegal	29.3%	34.0%	26.5%	7.3%	2.9%	754
Dun Laoghaire - Rathdown	24.5%	40.5%	25.1%	7.9%	1.9%	935
Galway	34.6%	34.3%	21.1%	7.7%	2.2%	979
Kerry	42.5%	34.5%	16.0%	5.3%	1.6%	880
Kildare	26.7%	37.1%	25.3%	8.8%	2.0%	940
Laois	31.2%	31.9%	24.6%	8.7%	3.5%	423
Limerick City	34.4%	42.4%	17.2%	5.1%	1.0%	809
Limerick County	42.8%	36.9%	16.1%	3.1%	1.1%	989
Longford	46.2%	32.0%	16.1%	3.7%	1.9%	671
Louth	37.6%	30.9%	20.2%	9.4%	2.0%	769
Mayo	31.3%	36.8%	24.2%	6.8%	.9%	990
Meath	25.3%	35.0%	26.9%	10.2%	2.6%	703
Monaghan	17.7%	30.7%	28.5%	17.3%	5.8%	502
Offaly	34.3%	38.2%	21.5%	4.6%	1.4%	725
Roscommon	48.0%	31.9%	15.9%	2.8%	1.4%	717
Sligo	18.4%	34.4%	28.0%	15.1%	4.1%	689
South Dublin	47.1%	36.8%	13.0%	2.6%	.5%	1,006
Tipperary JLC	50.1%	33.3%	13.1%	2.7%	.8%	968
Waterford City	38.8%	37.2%	17.5%	4.7%	1.9%	320
Waterford County	44.1%	29.4%	21.7%	3.6%	1.2%	771
Westmeath	37.4%	37.2%	20.3%	4.7%	.4%	701
Wexford	24.2%	30.2%	28.8%	12.2%	4.6%	739
Wicklow	22.6%	33.7%	27.6%	13.2%	2.9%	894
Weighted total	36.7%	34.7%	20.0%	6.6%	2.0%	21,850

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Hours of opening

Carlow	93.4%
Cavan	93.3%
Clare	94.0%
Cork City	89.9%
Cork County	92.0%
Donegal	93.1%
Dun Laoghaire - Rathdown	92.9%
Galway	91.4%
Kerry	85.9%
Kildare	92.7%
Laois	91.2%
Limerick City	90.9%
Limerick County	91.2%
Longford	89.2%
Louth	85.9%
Mayo	91.2%
Meath	92.7%
Monaghan	94.0%
Offaly	89.3%
Roscommon	96.1%
Sligo	88.2%
South Dublin	93.1%
Tipperary JLC	94.2%
Waterford City	86.3%
Waterford County	93.1%
Westmeath	91.6%
Wexford	85.3%
Wicklow	93.0%
Weighted total	91.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Books and other materials					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	32.7%	39.8%	21.7%	4.1%	1.6%	364
Cavan	39.3%	31.9%	20.0%	7.7%	1.1%	545
Clare	30.1%	42.7%	21.4%	4.9%	.9%	934
Cork City	31.1%	35.1%	23.7%	8.6%	1.6%	946
Cork County	35.7%	38.7%	20.2%	4.5%	.8%	1,108
Donegal	32.4%	41.3%	20.2%	4.7%	1.3%	741
Dun Laoghaire - Rathdown	20.3%	40.2%	30.3%	7.8%	1.4%	902
Galway	30.8%	36.6%	23.7%	7.2%	1.6%	973
Kerry	34.7%	32.8%	24.3%	7.2%	1.0%	881
Kildare	30.9%	43.2%	20.5%	4.5%	.9%	910
Laois	39.6%	34.9%	18.4%	5.7%	1.5%	407
Limerick City	32.9%	38.9%	21.4%	5.7%	1.1%	812
Limerick County	40.7%	36.9%	18.0%	3.7%	.7%	973
Longford	44.5%	34.7%	17.3%	2.9%	.6%	649
Louth	40.8%	36.0%	18.3%	3.5%	1.4%	738
Mayo	33.7%	38.5%	22.4%	4.9%	.5%	985
Meath	25.9%	39.7%	24.6%	8.3%	1.6%	688
Monaghan	20.7%	38.2%	26.4%	12.1%	2.6%	503
Offaly	36.6%	39.1%	20.3%	3.8%	.3%	711
Roscommon	51.3%	35.0%	12.0%	1.4%	.3%	709
Sligo	21.3%	35.8%	28.9%	12.2%	1.8%	662
South Dublin	40.6%	39.1%	17.0%	3.0%	.4%	979
Tipperary JLC	38.3%	38.5%	15.9%	5.8%	1.6%	946
Waterford City	25.3%	34.7%	27.6%	11.4%	1.0%	308
Waterford County	45.6%	34.8%	16.6%	2.5%	.5%	753
Westmeath	31.4%	36.6%	24.2%	6.9%	.9%	678
Wexford	25.5%	35.0%	25.4%	11.7%	2.5%	721
Wicklow	26.4%	38.9%	26.2%	7.6%	.9%	874
Weighted total	33.6%	38.0%	21.6%	5.8%	1.1%	21,400

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Books and other materials

Carlow	92.9%
Cavan	90.8%
Clare	89.8%
Cork City	87.8%
Cork County	92.4%
Donegal	91.5%
Dun Laoghaire - Rathdown	89.6%
Galway	90.8%
Kerry	86.0%
Kildare	89.7%
Laois	87.7%
Limerick City	91.2%
Limerick County	89.7%
Longford	86.3%
Louth	82.5%
Mayo	90.8%
Meath	90.8%
Monaghan	94.2%
Offaly	87.6%
Roscommon	95.0%
Sligo	84.8%
South Dublin	90.6%
Tipperary JLC	92.0%
Waterford City	83.0%
Waterford County	90.9%
Westmeath	88.6%
Wexford	83.3%
Wicklow	90.9%
Weighted total	89.8%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Time spent waiting for service					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	59.5%	31.8%	6.7%	1.4%	.6%	358
Cavan	72.6%	22.7%	3.8%	.8%	.2%	533
Clare	62.5%	31.8%	5.1%	.6%		949
Cork City	56.3%	34.3%	8.0%	.8%	.5%	953
Cork County	74.6%	22.1%	2.8%	.4%	.1%	1,090
Donegal	60.0%	31.0%	8.4%	.5%		738
Dun Laoghaire - Rathdown	58.7%	35.6%	5.2%	.4%	.1%	907
Galway	68.1%	27.7%	4.2%			947
Kerry	71.5%	24.0%	3.7%	.5%	.3%	866
Kildare	69.7%	26.7%	3.3%	.3%		914
Laois	72.7%	25.1%	2.0%	.2%		407
Limerick City	48.0%	41.6%	8.6%	1.3%	.6%	794
Limerick County	76.0%	21.0%	2.7%	.2%	.1%	957
Longford	72.9%	22.6%	3.5%	.8%	.2%	654
Louth	57.0%	34.3%	7.3%	.8%	.5%	728
Mayo	65.2%	30.1%	4.1%	.6%		984
Meath	68.1%	27.1%	4.4%	.4%		687
Monaghan	61.6%	33.3%	4.7%		.4%	490
Offaly	73.7%	23.9%	2.3%	.1%		704
Roscommon	81.2%	15.4%	2.7%	.3%	.4%	703
Sligo	51.0%	39.6%	7.8%	1.2%	.3%	676
South Dublin	58.7%	34.3%	6.1%	.6%	.2%	976
Tipperary JLC	70.2%	25.5%	3.4%	.7%	.1%	936
Waterford City	53.3%	38.2%	6.9%	1.3%	.3%	304
Waterford County	76.4%	20.4%	2.8%	.4%		759
Westmeath	70.3%	24.9%	4.5%	.1%	.1%	671
Wexford	58.2%	32.5%	8.5%	.7%	.1%	718
Wicklow	62.9%	31.8%	5.3%			852
Weighted total	65.5%	28.9%	4.9%	.5%	.2%	21,255

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Time spent waiting for service

Carlow	91.3%
Cavan	88.8%
Clare	91.3%
Cork City	88.4%
Cork County	90.9%
Donegal	91.1%
Dun Laoghaire - Rathdown	90.1%
Galway	88.4%
Kerry	84.6%
Kildare	90.1%
Laois	87.7%
Limerick City	89.2%
Limerick County	88.2%
Longford	87.0%
Louth	81.3%
Mayo	90.7%
Meath	90.6%
Monaghan	91.8%
Offaly	86.7%
Roscommon	94.2%
Sligo	86.6%
South Dublin	90.4%
Tipperary JLC	91.1%
Waterford City	81.9%
Waterford County	91.7%
Westmeath	87.7%
Wexford	82.9%
Wicklow	88.7%
Weighted total	89.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Staff helpfulness					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	70.6%	23.7%	3.8%	1.6%	.3%	371
Cavan	86.5%	11.7%	.7%	.7%	.4%	571
Clare	76.6%	19.8%	2.4%	1.1%		988
Cork City	77.2%	19.7%	2.4%	.4%	.3%	1,005
Cork County	88.8%	10.4%	.8%			1,163
Donegal	78.0%	18.4%	2.8%	.6%	.1%	778
Dun Laoghaire - Rathdown	76.9%	20.0%	3.1%			956
Galway	84.1%	14.3%	1.5%	.1%		1,006
Kerry	83.3%	14.0%	2.1%	.4%	.2%	922
Kildare	84.8%	13.8%	1.4%		.1%	951
Laois	85.6%	11.8%	2.1%	.2%	.2%	431
Limerick City	75.2%	20.0%	4.1%	.2%	.5%	827
Limerick County	87.6%	10.6%	1.2%	.2%	.4%	1,012
Longford	88.8%	10.4%	.9%			694
Louth	77.9%	18.7%	2.3%	.8%	.3%	779
Mayo	82.9%	14.9%	1.7%	.3%	.2%	1,025
Meath	85.9%	13.5%	.6%			718
Monaghan	79.2%	18.7%	1.7%	.2%	.2%	519
Offaly	88.7%	9.9%	.9%	.4%		744
Roscommon	91.6%	7.8%	.1%	.4%		727
Sligo	63.0%	29.1%	6.2%	1.1%	.6%	705
South Dublin	78.5%	19.9%	1.3%	.1%	.2%	1,011
Tipperary JLC	82.1%	15.9%	1.5%	.3%	.2%	976
Waterford City	76.2%	21.7%	1.8%		.3%	332
Waterford County	89.9%	9.1%	1.0%			790
Westmeath	83.1%	14.9%	1.7%	.3%		716
Wexford	73.8%	21.6%	4.3%	.3%		786
Wicklow	82.6%	15.8%	1.4%	.1%	.1%	914
Weighted total	82.0%	15.8%	1.8%	.3%	.1%	22,417

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Staff helpfulness

Carlow	94.6%
Cavan	95.2%
Clare	95.0%
Cork City	93.2%
Cork County	97.0%
Donegal	96.0%
Dun Laoghaire - Rathdown	94.9%
Galway	93.9%
Kerry	90.0%
Kildare	93.8%
Laois	92.9%
Limerick City	92.9%
Limerick County	93.3%
Longford	92.3%
Louth	87.0%
Mayo	94.5%
Meath	94.7%
Monaghan	97.2%
Offaly	91.6%
Roscommon	97.5%
Sligo	90.3%
South Dublin	93.6%
Tipperary JLC	94.9%
Waterford City	89.5%
Waterford County	95.4%
Westmeath	93.6%
Wexford	90.8%
Wicklow	95.1%
Weighted total	94.1%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Staff knowledge and expertise					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	60.2%	31.5%	7.2%	1.1%		349
Cavan	76.2%	21.2%	1.5%	.6%	.6%	538
Clare	69.2%	26.9%	3.4%	.4%	.1%	948
Cork City	70.1%	25.1%	4.5%		.3%	959
Cork County	83.4%	15.1%	1.4%	.1%		1,114
Donegal	66.1%	27.6%	5.8%	.3%	.3%	743
Dun Laoghaire - Rathdown	66.7%	29.3%	3.8%	.2%		916
Galway	72.2%	23.8%	3.5%	.3%	.1%	965
Kerry	74.5%	20.4%	4.3%	.3%	.3%	876
Kildare	76.3%	21.4%	2.0%	.1%	.2%	920
Laois	80.4%	16.7%	2.9%			413
Limerick City	66.2%	27.6%	5.2%	.4%	.6%	783
Limerick County	79.6%	17.9%	1.7%	.5%	.2%	981
Longford	79.7%	18.5%	1.8%			664
Louth	68.0%	28.2%	3.3%	.1%	.4%	752
Mayo	75.2%	20.9%	3.4%	.5%		1,003
Meath	77.3%	21.6%	1.1%			699
Monaghan	67.3%	28.9%	3.4%		.4%	498
Offaly	81.9%	16.4%	1.4%	.3%		719
Roscommon	85.4%	12.9%	1.1%	.3%	.3%	712
Sligo	56.0%	34.9%	7.7%	.8%	.6%	650
South Dublin	67.9%	29.5%	2.6%			964
Tipperary JLC	76.5%	20.8%	2.4%	.2%	.1%	943
Waterford City	64.0%	32.8%	2.9%	.3%		308
Waterford County	81.7%	16.4%	1.6%	.3%	.1%	770
Westmeath	76.3%	20.8%	2.0%	.7%	.1%	684
Wexford	63.4%	30.5%	5.1%	.8%	.1%	738
Wicklow	75.0%	22.6%	2.4%			869
Weighted total	73.6%	23.0%	3.0%	.2%	.1%	21,478

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Staff knowledge and expertise

Carlow	89.0%
Cavan	89.7%
Clare	91.2%
Cork City	89.0%
Cork County	92.9%
Donegal	91.7%
Dun Laoghaire - Rathdown	91.0%
Galway	90.1%
Kerry	85.5%
Kildare	90.7%
Laois	89.0%
Limerick City	88.0%
Limerick County	90.4%
Longford	88.3%
Louth	84.0%
Mayo	92.4%
Meath	92.2%
Monaghan	93.3%
Offaly	88.5%
Roscommon	95.4%
Sligo	83.2%
South Dublin	89.3%
Tipperary JLC	91.7%
Waterford City	83.0%
Waterford County	93.0%
Westmeath	89.4%
Wexford	85.2%
Wicklow	90.4%
Weighted total	90.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Information and enquiry services					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	53.8%	35.2%	10.4%	.6%		318
Cavan	65.1%	29.6%	3.0%	1.9%	.4%	470
Clare	59.5%	33.6%	6.1%	.8%		898
Cork City	58.5%	33.6%	6.6%	1.0%	.2%	875
Cork County	67.6%	27.5%	4.4%	.5%		994
Donegal	57.7%	34.9%	6.1%	1.0%	.3%	688
Dun Laoghaire - Rathdown	52.4%	41.0%	6.2%	.2%	.1%	826
Galway	61.3%	31.0%	6.6%	1.2%		869
Kerry	65.8%	28.2%	4.8%	.7%	.5%	812
Kildare	65.8%	29.4%	4.2%	.4%	.2%	824
Laois	64.4%	31.1%	3.4%	1.1%		379
Limerick City	54.6%	36.5%	7.7%	.8%	.4%	727
Limerick County	69.8%	25.8%	3.7%	.6%	.2%	904
Longford	70.8%	25.0%	3.9%	.3%		613
Louth	61.2%	31.5%	6.5%	.1%	.7%	696
Mayo	64.1%	29.1%	6.4%	.2%	.2%	921
Meath	63.8%	31.4%	4.5%	.3%		647
Monaghan	51.6%	38.4%	9.8%		.2%	448
Offaly	70.2%	26.9%	2.7%	.2%		661
Roscommon	75.4%	21.3%	2.8%	.1%	.4%	682
Sligo	44.3%	40.7%	11.7%	2.2%	1.0%	589
South Dublin	62.1%	32.4%	5.5%			895
Tipperary JLC	66.2%	28.6%	4.6%	.5%	.1%	882
Waterford City	55.3%	34.5%	9.1%	.8%	.4%	264
Waterford County	71.3%	23.2%	5.2%	.3%		712
Westmeath	62.0%	30.8%	6.4%	.6%	.2%	624
Wexford	54.4%	34.9%	9.2%	1.1%	.5%	631
Wicklow	59.1%	32.7%	6.8%	1.0%	.4%	770
Weighted total	62.4%	31.1%	5.7%	.6%	.2%	19,619

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing: Information and enquiry service

Carlow	81.1%
Cavan	78.3%
Clare	86.3%
Cork City	81.2%
Cork County	82.9%
Donegal	84.9%
Dun Laoghaire - Rathdown	82.0%
Galway	81.1%
Kerry	79.3%
Kildare	81.3%
Laois	81.7%
Limerick City	81.7%
Limerick County	83.3%
Longford	81.5%
Louth	77.8%
Mayo	84.9%
Meath	85.4%
Monaghan	83.9%
Offaly	81.4%
Roscommon	91.4%
Sligo	75.4%
South Dublin	82.9%
Tipperary JLC	85.8%
Waterford City	71.2%
Waterford County	86.0%
Westmeath	81.6%
Wexford	72.9%
Wicklow	80.1%
Weighted total	82.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Children's services					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	58.5%	32.2%	7.0%	1.6%	.8%	258
Cavan	67.6%	22.5%	7.2%	2.4%	.2%	417
Clare	52.1%	38.8%	8.0%	.8%	.3%	729
Cork City	50.1%	37.3%	10.4%	1.5%	.7%	547
Cork County	54.8%	33.9%	8.6%	2.3%	.4%	779
Donegal	53.6%	33.1%	10.6%	2.0%	.7%	556
Dun Laoghaire - Rathdown	41.2%	41.1%	12.2%	3.4%	2.1%	531
Galway	57.6%	33.0%	8.8%	.1%	.4%	693
Kerry	57.3%	31.9%	8.9%	1.5%	.5%	620
Kildare	57.8%	34.1%	6.1%	1.5%	.4%	668
Laois	61.8%	25.2%	8.9%	3.4%	.6%	325
Limerick City	47.7%	39.4%	10.4%	1.9%	.6%	528
Limerick County	64.2%	26.7%	7.7%	1.1%	.3%	703
Longford	58.6%	34.5%	5.2%	1.1%	.6%	466
Louth	57.4%	34.7%	6.4%	.7%	.7%	544
Mayo	49.3%	38.7%	9.5%	1.7%	.8%	708
Meath	48.9%	39.4%	9.0%	2.5%	.2%	513
Monaghan	43.2%	37.3%	14.3%	4.3%	.8%	370
Offaly	65.2%	29.0%	5.4%	.4%		534
Roscommon	72.4%	24.1%	2.9%		.6%	522
Sligo	33.9%	39.7%	18.3%	6.5%	1.6%	448
South Dublin	60.8%	32.0%	6.0%	1.0%	.1%	687
Tipperary JLC	55.7%	34.3%	8.6%	1.1%	.1%	696
Waterford City	35.0%	42.2%	14.4%	7.2%	1.1%	180
Waterford County	68.4%	25.8%	5.3%	.5%		569
Westmeath	54.1%	35.4%	8.4%	1.6%	.4%	486
Wexford	51.4%	34.6%	11.5%	2.2%	.4%	506
Wicklow	47.0%	37.1%	12.9%	2.8%	.2%	572
Weighted total	54.8%	34.4%	8.7%	1.6%	.5%	15,155

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing: Children's services

Carlow	65.8%
Cavan	69.5%
Clare	70.1%
Cork City	50.7%
Cork County	65.0%
Donegal	68.6%
Dun Laoghaire - Rathdown	52.7%
Galway	64.7%
Kerry	60.5%
Kildare	65.9%
Laois	70.0%
Limerick City	59.3%
Limerick County	64.8%
Longford	62.0%
Louth	60.8%
Mayo	65.3%
Meath	67.7%
Monaghan	69.3%
Offaly	65.8%
Roscommon	70.0%
Sligo	57.4%
South Dublin	63.6%
Tipperary JLC	67.7%
Waterford City	48.5%
Waterford County	68.7%
Westmeath	63.5%
Wexford	58.4%
Wicklow	59.5%
Weighted total	62.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Computers					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	42.4%	35.9%	15.9%	5.1%	.7%	276
Cavan	53.5%	24.6%	7.4%	4.6%	10.0%	391
Clare	60.0%	28.3%	9.2%	2.0%	.5%	841
Cork City	45.8%	40.7%	11.3%	1.5%	.7%	583
Cork County	51.4%	32.8%	10.9%	3.2%	1.7%	714
Donegal	53.9%	30.1%	10.4%	2.3%	3.3%	599
Dun Laoghaire - Rathdown	39.7%	46.0%	12.1%	1.9%	.3%	585
Galway	47.5%	32.2%	16.0%	3.4%	.9%	680
Kerry	49.9%	33.0%	14.2%	1.9%	.9%	633
Kildare	38.0%	32.4%	12.2%	10.6%	6.8%	558
Laois	54.9%	31.8%	10.8%	2.2%	.3%	324
Limerick City	39.5%	35.3%	17.9%	5.0%	2.3%	575
Limerick County	60.3%	26.1%	6.9%	1.6%	5.1%	743
Longford	56.4%	33.8%	6.6%	2.4%	.8%	500
Louth	47.8%	32.0%	13.6%	4.6%	2.0%	544
Mayo	51.1%	34.1%	10.6%	3.1%	1.1%	785
Meath	50.2%	38.3%	9.5%	1.5%	.5%	548
Monaghan	40.1%	36.9%	15.2%	6.4%	1.3%	374
Offaly	60.4%	30.9%	8.0%	.7%		566
Roscommon	69.0%	23.6%	5.3%	1.2%	.9%	568
Sligo	35.4%	37.9%	18.7%	5.5%	2.5%	477
South Dublin	54.6%	34.6%	9.2%	1.2%	.4%	765
Tipperary JLC	55.7%	33.8%	8.4%	1.7%	.4%	749
Waterford City	31.7%	38.9%	22.8%	3.0%	3.6%	167
Waterford County	62.7%	27.5%	8.5%	.8%	.5%	632
Westmeath	50.4%	35.8%	10.8%	2.5%	.4%	480
Wexford	42.2%	36.2%	13.2%	4.1%	4.3%	486
Wicklow	42.7%	36.0%	17.0%	3.1%	1.2%	578
Weighted total	50.6%	33.8%	11.4%	2.7%	1.5%	15,721

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing: Computers

Carlow	70.4%
Cavan	65.2%
Clare	80.9%
Cork City	54.1%
Cork County	59.5%
Donegal	74.0%
Dun Laoghaire - Rathdown	58.1%
Galway	63.5%
Kerry	61.8%
Kildare	55.0%
Laois	69.8%
Limerick City	64.6%
Limerick County	68.5%
Longford	66.5%
Louth	60.8%
Mayo	72.4%
Meath	72.3%
Monaghan	70.0%
Offaly	69.7%
Roscommon	76.1%
Sligo	61.1%
South Dublin	70.8%
Tipperary JLC	72.9%
Waterford City	45.0%
Waterford County	76.3%
Westmeath	62.7%
Wexford	56.1%
Wicklow	60.1%
Weighted total	64.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

	Overall					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	56.0%	38.7%	4.1%	.3%	.9%	318
Cavan	65.9%	23.9%	7.2%	3.0%		461
Clare	54.7%	37.3%	7.4%	.2%	.5%	867
Cork City	53.5%	36.6%	8.5%	1.0%	.5%	839
Cork County	63.3%	29.6%	5.4%	1.3%	.3%	965
Donegal	60.5%	30.9%	6.5%	1.2%	.9%	689
Dun Laoghaire - Rathdown	42.1%	47.9%	9.1%	.9%		783
Galway	59.1%	32.3%	7.8%	.6%	.2%	823
Kerry	61.5%	32.2%	5.4%	.8%	.1%	782
Kildare	58.1%	34.0%	6.3%	1.5%	.1%	799
Laois	65.3%	25.8%	7.9%	.8%	.3%	380
Limerick City	49.9%	39.8%	9.7%	.5%	.2%	661
Limerick County	75.0%	21.6%	2.9%	.6%		876
Longford	66.4%	27.8%	4.3%	.7%	.9%	583
Louth	62.3%	29.6%	6.9%	.8%	.5%	656
Mayo	60.6%	30.3%	8.3%	.7%	.1%	893
Meath	57.2%	36.5%	4.2%	1.6%	.5%	622
Monaghan	42.7%	38.0%	14.8%	4.1%	.5%	440
Offaly	67.1%	27.6%	4.9%	.3%		648
Roscommon	79.5%	19.1%	.9%	.3%	.2%	650
Sligo	33.9%	42.2%	19.1%	4.3%	.5%	555
South Dublin	63.0%	34.0%	3.0%			873
Tipperary JLC	64.5%	29.8%	4.8%	.7%	.1%	868
Waterford City	44.0%	37.5%	14.3%	3.9%	.4%	259
Waterford County	75.1%	20.6%	4.1%	.3%		715
Westmeath	52.8%	36.9%	8.9%	1.3%		604
Wexford	49.2%	38.5%	10.0%	1.6%	.6%	620
Wicklow	52.1%	38.3%	7.7%	1.9%		741
Weighted total	59.2%	33.1%	6.5%	.9%	.2%	18,970

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Overall

Carlow	81.1%
Cavan	76.8%
Clare	83.4%
Cork City	77.8%
Cork County	80.5%
Donegal	85.1%
Dun Laoghaire - Rathdown	77.8%
Galway	76.8%
Kerry	76.4%
Kildare	78.8%
Laois	81.9%
Limerick City	74.3%
Limerick County	80.7%
Longford	77.5%
Louth	73.3%
Mayo	82.3%
Meath	82.1%
Monaghan	82.4%
Offaly	79.8%
Roscommon	87.1%
Sligo	71.1%
South Dublin	80.8%
Tipperary JLC	84.4%
Waterford City	69.8%
Waterford County	86.4%
Westmeath	79.0%
Wexford	71.6%
Wicklow	77.1%
Weighted total	79.4%

An Chomhairle Leabharlanna Public Library Users Survey 2002

What do you think of the present membership charges?

	Membership charges			no. of cases
	Too high	About right	Too low	
Carlow	7.6%	89.1%	3.2%	340
Cavan	2.0%	94.9%	3.1%	352
Clare	3.2%	91.9%	4.8%	867
Cork City	8.7%	86.6%	4.7%	896
Cork County	1.2%	78.3%	20.5%	1,064
Donegal	4.1%	91.1%	4.8%	641
Dun Laoghaire - Rathdown	5.3%	91.5%	3.2%	679
Galway	3.3%	84.7%	12.0%	815
Kerry	5.3%	89.8%	4.9%	814
Kildare	3.6%	90.0%	6.4%	800
Laois	15.7%	81.1%	3.2%	402
Limerick City	9.7%	86.3%	4.0%	771
Limerick County	1.6%	86.3%	12.0%	673
Longford	.8%	82.9%	16.3%	638
Louth	3.8%	89.5%	6.6%	754
Mayo	1.9%	87.4%	10.6%	980
Meath	3.2%	91.1%	5.6%	497
Monaghan	1.5%	85.6%	12.9%	465
Offaly	4.2%	90.1%	5.7%	684
Roscommon	2.2%	82.4%	15.4%	683
Sligo	2.3%	81.4%	16.3%	435
South Dublin	2.9%	92.4%	4.8%	733
Tipperary JLC	2.2%	89.8%	8.1%	930
Waterford City	1.8%	90.9%	7.3%	331
Waterford County	3.0%	89.7%	7.3%	700
Westmeath	2.2%	91.2%	6.6%	650
Wexford	2.2%	81.7%	16.1%	553
Wicklow	2.3%	91.2%	6.4%	729
Weighted total	3.6%	86.9%	9.5%	18,876

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
What do you think of the present membership charges?

Carlow	86.7%
Cavan	58.7%
Clare	83.4%
Cork City	83.1%
Cork County	88.7%
Donegal	79.1%
Dun Laoghaire - Rathdown	67.4%
Galway	76.1%
Kerry	79.5%
Kildare	78.9%
Laois	86.6%
Limerick City	86.6%
Limerick County	62.0%
Longford	84.8%
Louth	84.2%
Mayo	90.3%
Meath	65.6%
Monaghan	87.1%
Offaly	84.2%
Roscommon	91.6%
Sligo	55.7%
South Dublin	67.9%
Tipperary JLC	90.5%
Waterford City	89.2%
Waterford County	84.5%
Westmeath	85.0%
Wexford	63.9%
Wicklow	75.9%
Weighted total	79.5%

An Chomhairle Leabharlanna Public Library Users Survey 2002

What do you think of the present overdue charges?

	Overdue charges			no. of cases
	Too high	About right	Too low	
Carlow	<i>11.7%</i>	<i>82.3%</i>	<i>6.0%</i>	<i>265</i>
Cavan	<i>3.4%</i>	<i>89.7%</i>	<i>6.8%</i>	<i>351</i>
Clare	<i>14.0%</i>	<i>81.1%</i>	<i>4.9%</i>	<i>699</i>
Cork City	<i>4.5%</i>	<i>84.6%</i>	<i>11.0%</i>	<i>628</i>
Cork County	<i>4.6%</i>	<i>77.9%</i>	<i>17.5%</i>	<i>743</i>
Donegal	<i>8.6%</i>	<i>84.4%</i>	<i>7.0%</i>	<i>570</i>
Dun Laoghaire - Rathdown	<i>26.0%</i>	<i>70.5%</i>	<i>3.5%</i>	<i>743</i>
Galway	<i>4.2%</i>	<i>83.6%</i>	<i>12.2%</i>	<i>640</i>
Kerry	<i>8.6%</i>	<i>83.6%</i>	<i>7.8%</i>	<i>617</i>
Kildare	<i>3.6%</i>	<i>83.6%</i>	<i>12.8%</i>	<i>666</i>
Laois	<i>8.5%</i>	<i>82.9%</i>	<i>8.5%</i>	<i>281</i>
Limerick City	<i>9.5%</i>	<i>81.4%</i>	<i>9.1%</i>	<i>494</i>
Limerick County	<i>3.3%</i>	<i>86.2%</i>	<i>10.4%</i>	<i>450</i>
Longford	<i>1.4%</i>	<i>84.0%</i>	<i>14.6%</i>	<i>426</i>
Louth	<i>5.8%</i>	<i>85.7%</i>	<i>8.5%</i>	<i>532</i>
Mayo	<i>10.7%</i>	<i>83.0%</i>	<i>6.3%</i>	<i>699</i>
Meath	<i>9.4%</i>	<i>83.3%</i>	<i>7.2%</i>	<i>498</i>
Monaghan	<i>4.5%</i>	<i>82.6%</i>	<i>12.9%</i>	<i>356</i>
Offaly	<i>3.3%</i>	<i>85.8%</i>	<i>10.9%</i>	<i>486</i>
Roscommon	<i>2.6%</i>	<i>83.4%</i>	<i>14.0%</i>	<i>470</i>
Sligo	<i>3.8%</i>	<i>84.0%</i>	<i>12.2%</i>	<i>419</i>
South Dublin	<i>9.5%</i>	<i>84.1%</i>	<i>6.4%</i>	<i>793</i>
Tipperary JLC	<i>6.3%</i>	<i>85.0%</i>	<i>8.7%</i>	<i>678</i>
Waterford City	<i>20.6%</i>	<i>72.6%</i>	<i>6.7%</i>	<i>223</i>
Waterford County	<i>4.5%</i>	<i>81.3%</i>	<i>14.3%</i>	<i>561</i>
Westmeath	<i>5.1%</i>	<i>86.3%</i>	<i>8.5%</i>	<i>468</i>
Wexford	<i>3.9%</i>	<i>80.3%</i>	<i>15.7%</i>	<i>432</i>
Wicklow	<i>7.6%</i>	<i>83.6%</i>	<i>8.8%</i>	<i>628</i>
Weighted total	<i>8.1%</i>	<i>81.9%</i>	<i>10.0%</i>	<i>14,816</i>

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
What do you think of the present overdue charges?

Carlow	67.6%
Cavan	58.5%
Clare	67.2%
Cork City	58.3%
Cork County	62.0%
Donegal	70.4%
Dun Laoghaire - Rathdown	73.8%
Galway	59.8%
Kerry	60.3%
Kildare	65.7%
Laois	60.6%
Limerick City	55.5%
Limerick County	41.5%
Longford	56.6%
Louth	59.4%
Mayo	64.4%
Meath	65.7%
Monaghan	66.7%
Offaly	59.9%
Roscommon	63.0%
Sligo	53.6%
South Dublin	73.4%
Tipperary JLC	66.0%
Waterford City	60.1%
Waterford County	67.8%
Westmeath	61.2%
Wexford	49.9%
Wicklow	65.3%
Weighted total	62.9%

An Chomhairle Leabharlanna Public Library Users Survey 2002

D. Internet Facilities

1. If you came to use the Internet facilities, do you use them mainly for:

	Internet facilities used for:					no. of responders
	E-mail	Chat rooms	Distance learning	Study / Research	Something else	
Carlow	61.8%	16.0%	8.3%	62.5%	5.6%	144
Cavan	54.2%	3.9%	7.1%	72.9%	11.6%	155
Clare	81.2%	3.7%	3.5%	57.4%	7.7%	570
Cork City	64.7%	7.8%	5.9%	66.7%	8.6%	255
Cork County	63.9%	2.4%	6.4%	67.3%	9.7%	330
Donegal	69.5%	7.4%	7.1%	65.6%	9.6%	311
Dun Laoghaire - Rathdown	67.3%	3.8%	7.1%	65.8%	12.0%	266
Galway	53.9%	4.2%	8.1%	72.2%	10.1%	356
Kerry	64.6%	5.8%	3.6%	64.6%	6.1%	277
Kildare	50.6%	5.5%	8.5%	73.2%	7.3%	164
Laois	54.8%	15.4%	3.8%	67.3%	7.7%	104
Limerick City	66.9%	6.6%	8.9%	67.2%	6.6%	302
Limerick County	62.1%	6.5%	7.5%	67.1%	10.6%	322
Longford	61.4%	6.0%	9.6%	65.5%	6.0%	249
Louth	67.6%	12.3%	7.5%	60.9%	9.1%	253
Mayo	68.9%	2.3%	8.5%	71.2%	5.3%	399
Meath	71.8%	2.8%	3.5%	59.9%	8.1%	284
Monaghan	68.9%	5.3%	3.3%	61.6%	7.9%	151
Offaly	55.6%	9.6%	7.9%	71.1%	6.7%	239
Roscommon	60.4%	7.8%	7.1%	72.4%	5.3%	283
Sligo	69.2%	5.4%	7.1%	67.1%	10.8%	240
South Dublin	63.9%	6.8%	6.3%	66.8%	10.5%	352
Tipperary JLC	67.1%	14.8%	8.0%	67.9%	9.3%	386
Waterford City	55.6%	13.0%	9.3%	53.7%	14.8%	54
Waterford County	64.4%	6.7%	8.0%	61.0%	9.5%	326
Westmeath	64.9%	6.4%	3.5%	65.8%	8.4%	202
Wexford	62.2%	10.0%	10.4%	67.1%	11.2%	249
Wicklow	55.6%	5.8%	8.2%	65.7%	6.3%	207
Weighted total	65.0%	5.9%	6.7%	66.3%	8.9%	7,430

2. How often do you use the internet facilities in this library?

	Frequency of use of the internet			
	First time	More than once a week	About once a week	About once a fortnight
Carlow	11.3%	16.3%	23.8%	6.9%
Cavan	13.2%	11.5%	20.1%	8.6%
Clare	7.7%	37.4%	22.5%	11.3%
Cork City	9.6%	18.6%	18.9%	12.1%
Cork County	6.9%	21.5%	23.4%	14.1%
Donegal	8.0%	26.5%	20.3%	9.8%
Dun Laoghaire - Rathdown	8.7%	27.0%	22.7%	8.7%
Galway	11.8%	17.4%	19.7%	12.1%
Kerry	11.5%	20.4%	19.4%	12.2%
Kildare	13.6%	11.6%	14.6%	11.6%
Laois	9.5%	11.9%	9.5%	8.7%
Limerick City	10.1%	17.7%	23.0%	8.5%
Limerick County	9.2%	18.9%	23.7%	11.3%
Longford	11.7%	19.9%	18.0%	13.9%
Louth	6.2%	23.3%	14.7%	9.9%
Mayo	10.5%	22.6%	22.3%	8.7%
Meath	11.0%	24.4%	21.1%	11.4%
Monaghan	8.8%	23.5%	15.3%	14.7%
Offaly	9.6%	10.7%	17.6%	10.7%
Roscommon	9.2%	23.6%	19.4%	13.7%
Sligo	8.9%	22.6%	21.5%	10.7%
South Dublin	9.0%	24.6%	16.3%	12.3%
Tipperary JLC	4.1%	26.7%	26.3%	9.4%
Waterford City	16.5%	12.7%	13.9%	7.6%
Waterford County	7.4%	22.7%	19.7%	9.3%
Westmeath	13.5%	18.1%	18.1%	10.2%
Wexford	10.0%	17.0%	31.1%	11.1%
Wicklow	7.8%	17.3%	18.5%	11.1%
Weighted total	9.0%	22.6%	20.8%	11.3%

An Chomhairle Leabharlanna Public Library Users Survey 2002

2. How often do you use the internet facilities in this library?

	Frequency of use of the internet			no. of cases
	About once every three weeks	About once every four weeks	Less frequently (than four weeks)	
Carlow	4.4%	5.6%	31.9%	160
Cavan	5.7%	6.3%	34.5%	174
Clare	4.1%	5.1%	11.9%	586
Cork City	5.0%	6.1%	29.6%	280
Cork County	3.7%	3.7%	26.6%	376
Donegal	4.6%	4.3%	26.5%	325
Dun Laoghaire - Rathdown	6.7%	4.0%	22.3%	300
Galway	7.6%	6.1%	25.3%	380
Kerry	7.9%	6.3%	22.4%	304
Kildare	3.5%	4.0%	40.9%	198
Laois	8.7%	7.9%	43.7%	126
Limerick City	4.4%	5.4%	30.9%	317
Limerick County	6.7%	5.7%	24.5%	371
Longford	5.6%	6.8%	24.1%	266
Louth	6.8%	7.5%	31.5%	292
Mayo	6.4%	5.9%	23.7%	439
Meath	7.1%	2.9%	22.1%	308
Monaghan	2.9%	7.1%	27.6%	170
Offaly	4.2%	7.7%	39.5%	261
Roscommon	5.7%	6.1%	22.3%	314
Sligo	7.8%	7.8%	20.7%	270
South Dublin	4.5%	6.3%	26.9%	398
Tipperary JLC	6.9%	5.3%	21.2%	434
Waterford City	10.1%	8.9%	30.4%	79
Waterford County	7.4%	5.8%	27.7%	365
Westmeath	5.1%	4.7%	30.2%	215
Wexford	4.8%	4.4%	21.5%	270
Wicklow	5.8%	7.0%	32.5%	243
Weighted total	5.6%	5.5%	25.2%	8,221

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.2:
How often do you use the internet facilities in this library?

Carlow	40.8%
Cavan	29.0%
Clare	56.3%
Cork City	26.0%
Cork County	31.4%
Donegal	40.1%
Dun Laoghaire - Rathdown	29.8%
Galway	35.5%
Kerry	29.7%
Kildare	19.5%
Laois	27.2%
Limerick City	35.6%
Limerick County	34.2%
Longford	35.4%
Louth	32.6%
Mayo	40.5%
Meath	40.6%
Monaghan	31.8%
Offaly	32.1%
Roscommon	42.1%
Sligo	34.6%
South Dublin	36.9%
Tipperary JLC	42.2%
Waterford City	21.3%
Waterford County	44.1%
Westmeath	28.1%
Wexford	31.2%
Wicklow	25.3%
Weighted total	34.2%

An Chomhairle Leabharlanna Public Library Users Survey 2002

How would you rate the Internet facilities in this library: Access to equipment

	Access to equipment					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	36.9%	40.0%	15.0%	5.6%	2.5%	160
Cavan	52.8%	27.2%	12.2%	3.9%	3.9%	180
Clare	55.6%	32.4%	9.0%	2.5%	.5%	611
Cork City	44.8%	42.3%	10.6%	1.3%	1.0%	310
Cork County	53.5%	28.1%	12.6%	4.0%	1.8%	398
Donegal	59.3%	25.1%	11.2%	3.5%	.9%	339
Dun Laoghaire - Rathdown	41.5%	40.8%	15.6%	1.4%	.7%	294
Galway	44.9%	36.2%	14.1%	3.4%	1.5%	412
Kerry	46.1%	36.1%	12.9%	2.3%	2.6%	310
Kildare	48.5%	28.9%	9.8%	5.4%	7.4%	204
Laois	49.3%	33.6%	14.3%	1.4%	1.4%	140
Limerick City	31.1%	34.6%	23.2%	8.2%	2.9%	341
Limerick County	53.3%	29.3%	12.6%	3.0%	1.8%	396
Longford	51.1%	31.7%	9.5%	6.0%	1.8%	284
Louth	35.4%	36.5%	19.6%	4.9%	3.5%	285
Mayo	48.0%	33.8%	12.7%	4.7%	.9%	465
Meath	47.6%	39.9%	9.6%	2.6%	.3%	313
Monaghan	37.2%	40.0%	16.7%	5.0%	1.1%	180
Offaly	57.0%	33.5%	7.7%	1.8%		284
Roscommon	67.6%	21.8%	7.5%	2.2%	.8%	358
Sligo	32.6%	41.6%	19.9%	5.2%	.7%	267
South Dublin	46.3%	37.6%	12.0%	3.8%	.2%	417
Tipperary JLC	57.6%	30.8%	8.9%	1.8%	.9%	451
Waterford City	23.6%	41.7%	23.6%	8.3%	2.8%	72
Waterford County	55.5%	33.1%	8.9%	2.1%	.5%	384
Westmeath	51.9%	39.5%	6.9%	1.7%		233
Wexford	44.6%	36.8%	13.6%	3.6%	1.4%	280
Wicklow	39.1%	42.0%	14.7%	4.2%		238
Weighted total	48.7%	34.4%	12.4%	3.3%	1.3%	8,606

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Access to equipment

Carlow	40.8%
Cavan	30.0%
Clare	58.8%
Cork City	28.8%
Cork County	33.2%
Donegal	41.9%
Dun Laoghaire - Rathdown	29.2%
Galway	38.5%
Kerry	30.3%
Kildare	20.1%
Laois	30.2%
Limerick City	38.3%
Limerick County	36.5%
Longford	37.8%
Louth	31.8%
Mayo	42.9%
Meath	41.3%
Monaghan	33.7%
Offaly	35.0%
Roscommon	48.0%
Sligo	34.2%
South Dublin	38.6%
Tipperary JLC	43.9%
Waterford City	19.4%
Waterford County	46.4%
Westmeath	30.5%
Wexford	32.3%
Wicklow	24.8%
Weighted total	35.9%

An Chomhairle Leabharlanna Public Library Users Survey 2002

How would you rate the Internet facilities in this library: Ease of booking?

	Ease of booking					no. of cases
	Very Good	Good	Adequate	Poor	Very Good	
Carlow	35.5%	33.5%	20.0%	7.7%	3.2%	155
Cavan	47.7%	38.4%	9.9%	2.3%	1.7%	172
Clare	56.0%	35.1%	7.7%	1.2%		573
Cork City	43.8%	40.8%	12.7%	1.7%	1.0%	292
Cork County	53.8%	30.1%	12.8%	2.2%	1.1%	366
Donegal	54.4%	30.4%	10.6%	4.0%	.6%	329
Dun Laoghaire - Rathdown	43.6%	39.4%	15.6%	1.4%		282
Galway	41.5%	38.9%	15.5%	3.4%	.8%	388
Kerry	43.2%	36.6%	14.7%	4.1%	1.4%	292
Kildare	48.4%	30.1%	12.9%	3.8%	4.8%	186
Laois	45.0%	35.7%	17.1%	1.6%	.8%	129
Limerick City	28.4%	34.9%	21.3%	12.3%	3.1%	324
Limerick County	56.1%	32.0%	9.2%	1.9%	.8%	369
Longford	49.1%	32.5%	11.7%	6.4%	.4%	265
Louth	39.9%	35.5%	19.8%	3.3%	1.5%	273
Mayo	46.3%	39.1%	11.0%	3.1%	.4%	445
Meath	52.7%	37.3%	8.7%	1.0%	.3%	300
Monaghan	38.7%	39.3%	15.6%	5.2%	1.2%	173
Offaly	50.6%	39.8%	8.4%	1.1%		261
Roscommon	73.2%	21.1%	3.9%	1.2%	.6%	332
Sligo	34.1%	41.6%	22.0%	2.0%	.4%	255
South Dublin	43.4%	38.6%	13.5%	4.3%	.3%	394
Tipperary JLC	56.2%	30.9%	7.7%	4.1%	1.1%	443
Waterford City	30.2%	41.3%	23.8%	4.8%		63
Waterford County	59.7%	30.5%	7.1%	2.5%	.3%	367
Westmeath	51.1%	42.2%	5.4%	.9%	.4%	223
Wexford	38.5%	41.1%	15.5%	3.4%	1.5%	265
Wicklow	34.6%	42.5%	18.0%	3.9%	.9%	228
Weighted total	47.9%	35.7%	12.5%	3.0%	.8%	8,144

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Ease of booking

Carlow	39.5%
Cavan	28.7%
Clare	55.1%
Cork City	27.1%
Cork County	30.5%
Donegal	40.6%
Dun Laoghaire - Rathdown	28.0%
Galway	36.2%
Kerry	28.5%
Kildare	18.3%
Laois	27.8%
Limerick City	36.4%
Limerick County	34.0%
Longford	35.2%
Louth	30.5%
Mayo	41.0%
Meath	39.6%
Monaghan	32.4%
Offaly	32.1%
Roscommon	44.5%
Sligo	32.7%
South Dublin	36.5%
Tipperary JLC	43.1%
Waterford City	17.0%
Waterford County	44.3%
Westmeath	29.2%
Wexford	30.6%
Wicklow	23.7%
Weighted total	33.9%

An Chomhairle Leabharlanna Public Library Users Survey 2002

How would you rate the Internet facilities in this library: Assistance from staff

	Assistance from staff					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	53.5%	33.3%	10.7%	.6%	1.9%	159
Cavan	62.6%	30.4%	4.1%	1.8%	1.2%	171
Clare	63.8%	28.3%	6.3%	1.4%	.2%	583
Cork City	59.5%	27.8%	10.3%	1.0%	1.4%	291
Cork County	71.6%	22.3%	4.5%	1.3%	.3%	377
Donegal	61.2%	29.7%	7.3%	1.5%	.3%	327
Dun Laoghaire - Rathdown	53.4%	34.5%	10.3%	1.8%		281
Galway	58.6%	29.7%	10.7%	.8%	.3%	394
Kerry	61.3%	29.1%	7.3%	1.3%	1.0%	302
Kildare	65.4%	26.7%	4.7%	1.0%	2.1%	191
Laois	65.9%	28.8%	4.5%		.8%	132
Limerick City	51.2%	33.5%	14.0%	.6%	.6%	322
Limerick County	73.4%	21.1%	4.5%	.5%	.5%	380
Longford	75.4%	21.0%	3.3%	.4%		276
Louth	53.8%	34.9%	9.1%	1.1%	1.1%	275
Mayo	57.6%	31.8%	9.6%	.2%	.7%	446
Meath	71.2%	26.8%	1.7%	.3%		302
Monaghan	52.5%	33.3%	10.7%	2.3%	1.1%	177
Offaly	75.2%	20.9%	3.2%	.7%		278
Roscommon	83.0%	14.3%	2.0%		.6%	342
Sligo	43.8%	37.9%	15.6%	2.0%	.8%	256
South Dublin	56.7%	36.8%	5.5%	.8%	.3%	397
Tipperary JLC	71.7%	22.9%	4.5%	.5%	.5%	441
Waterford City	54.5%	31.8%	13.6%			66
Waterford County	74.0%	21.2%	4.0%	.8%		373
Westmeath	62.9%	31.7%	4.5%	.4%	.4%	224
Wexford	48.3%	36.7%	13.1%	1.1%	.7%	267
Wicklow	54.2%	39.0%	5.9%	.8%		236
Weighted total	62.7%	28.7%	7.2%	1.0%	.5%	8,266

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Assistance from staff

Carlow	40.6%
Cavan	28.5%
Clare	56.1%
Cork City	27.0%
Cork County	31.4%
Donegal	40.4%
Dun Laoghaire - Rathdown	27.9%
Galway	36.8%
Kerry	29.5%
Kildare	18.8%
Laois	28.4%
Limerick City	36.2%
Limerick County	35.0%
Longford	36.7%
Louth	30.7%
Mayo	41.1%
Meath	39.8%
Monaghan	33.1%
Offaly	34.2%
Roscommon	45.8%
Sligo	32.8%
South Dublin	36.8%
Tipperary JLC	42.9%
Waterford City	17.8%
Waterford County	45.0%
Westmeath	29.3%
Wexford	30.8%
Wicklow	24.6%
Weighted total	34.3%

An Chomhairle Leabharlanna Public Library Users Survey 2002

How would you rate the Internet facilities in this library: Knowledge of staff

	Knowledge of staff					no. of cases
	Very Good	Good	Adequate	Poor	Very Poor	
Carlow	49.4%	34.0%	12.8%	1.3%	2.6%	156
Cavan	58.8%	31.2%	6.5%	1.8%	1.8%	170
Clare	55.2%	34.0%	9.1%	1.4%	.4%	571
Cork City	50.2%	35.2%	11.7%	1.4%	1.4%	281
Cork County	64.5%	26.0%	7.7%	1.6%	.3%	366
Donegal	58.8%	30.9%	8.4%	1.3%	.6%	320
Dun Laoghaire - Rathdown	47.3%	37.7%	12.8%	2.2%		273
Galway	54.2%	32.9%	10.8%	1.6%	.5%	380
Kerry	53.4%	30.7%	13.5%	2.4%		296
Kildare	59.2%	33.5%	4.7%	.5%	2.1%	191
Laois	56.9%	35.4%	6.2%	.8%	.8%	130
Limerick City	47.2%	35.8%	14.5%	1.9%	.6%	318
Limerick County	65.1%	26.8%	5.9%	1.6%	.5%	370
Longford	68.4%	25.9%	5.3%	.4%		263
Louth	47.4%	38.4%	12.3%	.4%	1.5%	268
Mayo	53.3%	35.4%	9.9%	1.1%	.2%	435
Meath	65.5%	31.1%	3.4%			296
Monaghan	50.0%	36.8%	10.3%	2.3%	.6%	174
Offaly	71.0%	23.5%	4.8%	.7%		272
Roscommon	80.8%	15.1%	2.7%	.9%	.6%	338
Sligo	38.9%	41.7%	16.6%	2.4%	.4%	247
South Dublin	48.6%	40.8%	9.6%	1.0%		395
Tipperary JLC	65.4%	28.1%	4.8%	1.2%	.5%	434
Waterford City	47.6%	38.1%	12.7%		1.6%	63
Waterford County	66.4%	29.3%	3.3%	1.1%		369
Westmeath	54.7%	35.9%	7.2%	1.8%	.4%	223
Wexford	41.8%	37.6%	17.9%	2.3%	.4%	263
Wicklow	48.1%	38.2%	9.4%	3.9%	.4%	233
Weighted total	56.0%	32.8%	9.2%	1.5%	.5%	8,095

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing:
Knowledge of staff

Carlow	39.8%
Cavan	28.3%
Clare	54.9%
Cork City	26.1%
Cork County	30.5%
Donegal	39.5%
Dun Laoghaire - Rathdown	27.1%
Galway	35.5%
Kerry	28.9%
Kildare	18.8%
Laois	28.0%
Limerick City	35.7%
Limerick County	34.1%
Longford	35.0%
Louth	29.9%
Mayo	40.1%
Meath	39.1%
Monaghan	32.6%
Offaly	33.5%
Roscommon	45.3%
Sligo	31.6%
South Dublin	36.6%
Tipperary JLC	42.2%
Waterford City	17.0%
Waterford County	44.6%
Westmeath	29.2%
Wexford	30.4%
Wicklow	24.2%
Weighted total	33.6%

E: Please tell us about yourself.

1. How often do you usually visit this library?

	Frequency of visits			
	First time	More than once a week	About once a week	About once a fortnight
Carlow	5.1%	23.7%	27.7%	17.5%
Cavan	4.7%	8.4%	21.0%	23.3%
Clare	4.4%	29.4%	21.2%	18.0%
Cork City	3.1%	21.6%	33.9%	25.4%
Cork County	1.9%	21.5%	28.9%	35.6%
Donegal	4.5%	18.4%	23.2%	21.1%
Dun Laoghaire - Rathdown	2.3%	18.7%	21.6%	22.0%
Galway	3.4%	20.2%	26.3%	23.9%
Kerry	2.7%	19.5%	22.5%	34.0%
Kildare	4.1%	11.3%	22.5%	26.4%
Laois	2.5%	9.7%	21.0%	23.7%
Limerick City	4.9%	20.1%	23.7%	27.8%
Limerick County	3.6%	16.5%	25.3%	30.5%
Longford	4.9%	14.6%	22.3%	24.0%
Louth	2.7%	20.1%	22.1%	29.6%
Mayo	2.6%	18.9%	26.0%	26.5%
Meath	2.9%	14.6%	25.9%	37.9%
Monaghan	2.3%	13.1%	22.6%	42.9%
Offaly	3.0%	10.4%	25.4%	21.1%
Roscommon	3.0%	21.5%	28.7%	26.8%
Sligo	5.7%	14.7%	21.6%	21.6%
South Dublin	3.7%	19.1%	20.7%	20.0%
Tipperary JLC	1.7%	24.0%	29.2%	22.5%
Waterford City	7.5%	11.8%	24.6%	25.4%
Waterford County	3.1%	21.1%	25.2%	30.7%
Westmeath	4.4%	10.2%	20.1%	30.1%
Wexford	3.8%	11.9%	25.7%	32.2%
Wicklow	2.5%	14.1%	25.5%	27.1%
Weighted total	3.1%	19.4%	25.6%	26.7%

E: Please tell us about yourself.

1. How often do you usually visit this library?

	Frequency of visits			no. of cases
	About once every three weeks	About once every four weeks	Less frequently (than four weeks)	
Carlow	14.8%	4.6%	6.7%	372
Cavan	27.3%	10.5%	4.7%	571
Clare	12.1%	8.3%	6.6%	990
Cork City	6.7%	4.6%	4.6%	1,023
Cork County	6.0%	3.9%	2.1%	1,165
Donegal	17.0%	6.4%	9.3%	776
Dun Laoghaire - Rathdown	19.3%	8.7%	7.3%	953
Galway	14.1%	7.2%	4.9%	1,008
Kerry	7.9%	5.2%	8.3%	939
Kildare	18.8%	9.7%	7.3%	951
Laois	23.5%	13.4%	6.2%	434
Limerick City	9.5%	6.7%	7.3%	839
Limerick County	10.6%	8.2%	5.3%	1,014
Longford	15.7%	9.5%	9.0%	713
Louth	13.1%	5.1%	7.3%	822
Mayo	13.7%	6.5%	5.9%	1,050
Meath	8.2%	5.8%	4.6%	718
Monaghan	7.7%	6.0%	5.4%	518
Offaly	14.8%	16.7%	8.6%	743
Roscommon	9.3%	6.4%	4.4%	708
Sligo	22.5%	9.3%	4.6%	721
South Dublin	19.4%	9.0%	8.1%	1,018
Tipperary JLC	13.7%	5.4%	3.4%	990
Waterford City	17.9%	6.9%	5.8%	346
Waterford County	10.4%	4.5%	5.0%	785
Westmeath	18.5%	9.1%	7.6%	707
Wexford	9.6%	11.1%	5.8%	814
Wicklow	16.9%	7.0%	6.8%	910
Weighted total	12.7%	6.8%	5.6%	22,598

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.1
How often do you usually visit this library?

Carlow	94.9%
Cavan	95.2%
Clare	95.2%
Cork City	94.9%
Cork County	97.2%
Donegal	95.8%
Dun Laoghaire - Rathdown	94.6%
Galway	94.1%
Kerry	91.7%
Kildare	93.8%
Laois	93.5%
Limerick City	94.3%
Limerick County	93.5%
Longford	94.8%
Louth	91.8%
Mayo	96.8%
Meath	94.7%
Monaghan	97.0%
Offaly	91.5%
Roscommon	94.9%
Sligo	92.3%
South Dublin	94.3%
Tipperary JLC	96.3%
Waterford City	93.3%
Waterford County	94.8%
Westmeath	92.4%
Wexford	94.0%
Wicklow	94.7%
Weighted total	94.8%

An Chomhairle Leabharlanna Public Library Users Survey 2002

2. Age group:

	Age group (in years)				
	Under 14	15-19	20-24	25-34	35-44
Carlow	4.6%	15.4%	12.2%	18.9%	20.5%
Cavan	3.2%	8.3%	6.5%	17.1%	31.3%
Clare	.2%	12.7%	13.0%	18.4%	21.3%
Cork City	2.5%	7.4%	7.3%	14.6%	15.5%
Cork County	1.5%	4.9%	4.9%	11.6%	25.8%
Donegal	2.6%	10.2%	9.3%	20.5%	22.6%
Dun Laoghaire - Rathdown	1.4%	5.9%	6.5%	12.2%	18.4%
Galway	5.4%	6.9%	9.1%	18.9%	25.8%
Kerry	4.3%	6.0%	5.7%	15.8%	25.7%
Kildare	4.7%	9.7%	6.0%	14.6%	25.7%
Laois	6.7%	12.5%	7.4%	16.9%	26.5%
Limerick City	4.1%	9.9%	9.2%	17.3%	18.2%
Limerick County	2.7%	5.6%	7.4%	17.9%	24.0%
Longford	2.1%	6.1%	7.4%	18.0%	23.8%
Louth	3.2%	11.4%	7.3%	17.4%	17.8%
Mayo	1.6%	9.3%	9.2%	17.2%	23.1%
Meath	2.7%	8.9%	7.7%	17.2%	27.5%
Monaghan	3.6%	6.8%	8.0%	16.4%	25.0%
Offaly	5.6%	9.9%	7.7%	13.4%	25.2%
Roscommon	6.3%	8.3%	7.6%	15.4%	23.2%
Sligo	4.4%	6.1%	10.8%	18.1%	24.9%
South Dublin	2.0%	10.7%	7.8%	18.3%	23.0%
Tipperary JLC	3.2%	11.3%	8.2%	16.9%	18.7%
Waterford City	4.0%	4.0%	4.8%	11.4%	22.2%
Waterford County	2.8%	8.4%	7.5%	16.1%	23.7%
Westmeath	6.4%	7.0%	7.5%	15.2%	25.1%
Wexford	3.8%	9.9%	6.9%	14.2%	20.8%
Wicklow	1.1%	5.9%	4.7%	12.6%	26.5%
Weighted total	2.8%	8.0%	7.5%	15.7%	22.7%

An Chomhairle Leabharlanna Public Library Users Survey 2002

2. Age group:

	Age group (in years)				no. of cases
	45-54	55-64	65-74	Over 75	
Carlow	11.9%	10.0%	4.9%	1.6%	370
Cavan	13.8%	9.5%	7.7%	2.5%	556
Clare	17.0%	9.1%	6.5%	1.7%	976
Cork City	17.7%	14.0%	15.3%	5.6%	1,021
Cork County	21.6%	14.4%	11.0%	4.3%	1,153
Donegal	17.2%	10.2%	6.5%	.9%	774
Dun Laoghaire - Rathdown	15.3%	18.4%	16.5%	5.5%	948
Galway	17.2%	7.7%	7.5%	1.5%	985
Kerry	20.3%	12.4%	7.9%	1.9%	911
Kildare	17.3%	10.9%	7.3%	3.8%	953
Laois	13.9%	7.2%	6.7%	2.1%	431
Limerick City	15.7%	12.3%	9.3%	4.1%	839
Limerick County	17.7%	13.1%	8.9%	2.6%	983
Longford	15.9%	12.9%	9.6%	4.1%	705
Louth	17.2%	12.5%	9.9%	3.5%	810
Mayo	16.4%	12.6%	8.3%	2.4%	1,032
Meath	18.5%	9.0%	6.0%	2.4%	698
Monaghan	16.2%	12.4%	8.4%	3.2%	500
Offaly	14.7%	10.3%	10.3%	2.8%	737
Roscommon	14.2%	12.4%	9.7%	2.8%	719
Sligo	16.6%	11.6%	5.4%	2.2%	724
South Dublin	20.5%	11.2%	5.9%	.7%	1,018
Tipperary JLC	15.6%	12.8%	10.6%	2.7%	985
Waterford City	18.2%	16.2%	15.7%	3.4%	351
Waterford County	16.3%	9.9%	12.2%	3.2%	789
Westmeath	16.1%	12.2%	7.8%	2.7%	704
Wexford	14.0%	14.7%	11.2%	4.4%	794
Wicklow	17.5%	15.6%	11.3%	4.6%	908
Weighted total	17.9%	12.4%	9.8%	3.2%	22,374

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.2
Age Group

Carlow	94.4%
Cavan	92.7%
Clare	93.8%
Cork City	94.7%
Cork County	96.2%
Donegal	95.6%
Dun Laoghaire - Rathdown	94.1%
Galway	92.0%
Kerry	89.0%
Kildare	94.0%
Laois	92.9%
Limerick City	94.3%
Limerick County	90.6%
Longford	93.8%
Louth	90.5%
Mayo	95.1%
Meath	92.1%
Monaghan	93.6%
Offaly	90.8%
Roscommon	96.4%
Sligo	92.7%
South Dublin	94.3%
Tipperary JLC	95.8%
Waterford City	94.6%
Waterford County	95.3%
Westmeath	92.0%
Wexford	91.7%
Wicklow	94.5%
Weighted total	93.9%

3. Are you:

	Gender		no. of cases
	Female	Male	
Carlow	<i>62.1%</i>	<i>37.9%</i>	<i>359</i>
Cavan	<i>74.3%</i>	<i>25.7%</i>	<i>556</i>
Clare	<i>65.0%</i>	<i>35.0%</i>	<i>980</i>
Cork City	<i>56.6%</i>	<i>43.4%</i>	<i>1,001</i>
Cork County	<i>71.4%</i>	<i>28.6%</i>	<i>1,139</i>
Donegal	<i>69.3%</i>	<i>30.7%</i>	<i>769</i>
Dun Laoghaire - Rathdown	<i>62.8%</i>	<i>37.2%</i>	<i>934</i>
Galway	<i>69.5%</i>	<i>30.5%</i>	<i>1,003</i>
Kerry	<i>67.4%</i>	<i>32.6%</i>	<i>906</i>
Kildare	<i>70.1%</i>	<i>29.9%</i>	<i>948</i>
Laois	<i>72.9%</i>	<i>27.1%</i>	<i>432</i>
Limerick City	<i>58.1%</i>	<i>41.9%</i>	<i>830</i>
Limerick County	<i>67.4%</i>	<i>32.6%</i>	<i>986</i>
Longford	<i>67.5%</i>	<i>32.5%</i>	<i>695</i>
Louth	<i>61.7%</i>	<i>38.3%</i>	<i>804</i>
Mayo	<i>69.9%</i>	<i>30.1%</i>	<i>1,032</i>
Meath	<i>71.3%</i>	<i>28.7%</i>	<i>705</i>
Monaghan	<i>68.4%</i>	<i>31.6%</i>	<i>512</i>
Offaly	<i>70.3%</i>	<i>29.7%</i>	<i>727</i>
Roscommon	<i>72.6%</i>	<i>27.4%</i>	<i>712</i>
Sligo	<i>64.6%</i>	<i>35.4%</i>	<i>709</i>
South Dublin	<i>61.6%</i>	<i>38.4%</i>	<i>1,012</i>
Tipperary JLC	<i>63.1%</i>	<i>36.9%</i>	<i>978</i>
Waterford City	<i>65.1%</i>	<i>34.9%</i>	<i>338</i>
Waterford County	<i>69.6%</i>	<i>30.4%</i>	<i>776</i>
Westmeath	<i>71.1%</i>	<i>28.9%</i>	<i>698</i>
Wexford	<i>65.1%</i>	<i>34.9%</i>	<i>791</i>
Wicklow	<i>64.0%</i>	<i>36.0%</i>	<i>900</i>
Weighted total	<i>66.0%</i>	<i>34.0%</i>	<i>22,232</i>

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.3
Gender

Carlow	91.6%
Cavan	92.7%
Clare	94.2%
Cork City	92.9%
Cork County	95.0%
Donegal	94.9%
Dun Laoghaire - Rathdown	92.8%
Galway	93.7%
Kerry	88.5%
Kildare	93.5%
Laois	93.1%
Limerick City	93.3%
Limerick County	90.9%
Longford	92.4%
Louth	89.8%
Mayo	95.1%
Meath	93.0%
Monaghan	95.9%
Offaly	89.5%
Roscommon	95.4%
Sligo	90.8%
South Dublin	93.7%
Tipperary JLC	95.1%
Waterford City	91.1%
Waterford County	93.7%
Westmeath	91.2%
Wexford	91.3%
Wicklow	93.7%
Weighted total	93.3%

4. How far do you live from this library?

	How far do you live from this library				no. of cases
	Less than 1 mile	Less than 5 miles	Less than 10 miles	More than 10 miles	
Carlow	43.7%	33.5%	10.7%	12.1%	364
Cavan	34.0%	36.1%	22.2%	7.7%	568
Clare	42.6%	33.6%	11.5%	12.3%	992
Cork City	36.0%	48.1%	8.0%	8.0%	1,026
Cork County	40.7%	33.1%	18.8%	7.5%	1,161
Donegal	28.6%	35.2%	12.6%	23.5%	775
Dun Laoghaire - Rathdown	48.9%	45.8%	3.3%	2.0%	957
Galway	31.0%	41.3%	15.1%	12.6%	1,018
Kerry	32.9%	34.8%	16.8%	15.5%	932
Kildare	43.9%	37.5%	13.8%	4.8%	963
Laois	33.3%	29.7%	22.6%	14.4%	438
Limerick City	27.8%	48.4%	12.2%	11.5%	849
Limerick County	40.3%	34.6%	15.2%	10.0%	1,015
Longford	31.7%	35.0%	16.0%	17.2%	719
Louth	39.6%	41.0%	13.0%	6.4%	830
Mayo	37.4%	28.8%	18.9%	14.9%	1,048
Meath	38.7%	38.5%	15.4%	7.4%	714
Monaghan	41.5%	35.6%	16.9%	6.0%	520
Offaly	41.5%	35.9%	14.5%	8.1%	752
Roscommon	31.4%	35.7%	21.1%	11.8%	711
Sligo	29.9%	36.9%	15.0%	18.2%	729
South Dublin	42.7%	48.8%	4.4%	4.2%	1,031
Tipperary JLC	39.1%	30.5%	18.4%	12.0%	997
Waterford City	34.5%	44.2%	12.0%	9.4%	351
Waterford County	43.6%	30.9%	14.5%	10.9%	795
Westmeath	29.9%	40.9%	13.9%	15.2%	718
Wexford	39.0%	31.5%	17.7%	11.9%	801
Wicklow	48.7%	39.3%	8.4%	3.6%	918
Weighted total	38.9%	38.6%	13.2%	9.4%	22,692

An Chomhairle Leabharlanna Public Library Users Survey 2002

Percentage of responders completing Q.4
How far do you live from this library?

Carlow	92.9%
Cavan	94.7%
Clare	95.4%
Cork City	95.2%
Cork County	96.8%
Donegal	95.7%
Dun Laoghaire - Rathdown	95.0%
Galway	95.1%
Kerry	91.0%
Kildare	95.0%
Laois	94.4%
Limerick City	95.4%
Limerick County	93.5%
Longford	95.6%
Louth	92.7%
Mayo	96.6%
Meath	94.2%
Monaghan	97.4%
Offaly	92.6%
Roscommon	95.3%
Sligo	93.3%
South Dublin	95.5%
Tipperary JLC	97.0%
Waterford City	94.6%
Waterford County	96.0%
Westmeath	93.9%
Wexford	92.5%
Wicklow	95.5%
Weighted total	95.2%

5. Occupation:

	Are you:			
	In full-time employment	In part-time employment	Self- employed	Unemployed
Carlow	26.2%	15.1%	6.2%	9.2%
Cavan	31.7%	15.8%	8.9%	3.7%
Clare	30.4%	14.4%	8.6%	7.5%
Cork City	23.1%	14.1%	5.1%	5.9%
Cork County	26.9%	16.4%	8.6%	4.2%
Donegal	27.9%	16.6%	7.3%	9.5%
Dun Laoghaire - Rathdown	23.9%	15.2%	7.9%	4.1%
Galway	25.4%	15.0%	9.5%	8.0%
Kerry	24.8%	18.2%	9.5%	6.5%
Kildare	29.8%	14.3%	4.6%	3.2%
Laois	29.6%	16.6%	5.5%	3.9%
Limerick City	29.8%	12.5%	4.1%	9.3%
Limerick County	35.4%	14.8%	7.3%	4.3%
Longford	30.2%	13.3%	6.8%	8.9%
Louth	24.1%	16.6%	4.8%	9.6%
Mayo	27.6%	15.1%	6.9%	7.8%
Meath	29.1%	18.8%	4.1%	4.8%
Monaghan	35.8%	14.2%	5.0%	5.6%
Offaly	29.3%	14.8%	4.9%	4.9%
Roscommon	28.3%	15.6%	6.9%	6.6%
Sligo	34.0%	14.7%	7.8%	8.0%
South Dublin	34.5%	17.2%	4.3%	4.9%
Tipperary JLC	30.4%	14.1%	6.3%	5.5%
Waterford City	30.9%	14.3%	6.0%	3.4%
Waterford County	27.1%	16.5%	6.7%	7.0%
Westmeath	29.9%	19.0%	4.9%	5.7%
Wexford	23.9%	13.0%	6.3%	7.5%
Wicklow	25.6%	16.1%	7.2%	4.1%
Weighted total	27.9%	15.5%	6.9%	5.9%

5. Occupation:

	Are you:			
	Retired	A part-time student	A full-time student	Looking after the home / family
Carlow	8.6%	4.3%	23.2%	14.1%
Cavan	13.0%	1.7%	11.3%	19.5%
Clare	12.2%	3.6%	15.5%	13.6%
Cork City	25.0%	3.2%	15.1%	13.6%
Cork County	20.4%	3.8%	7.8%	19.3%
Donegal	12.5%	3.6%	13.9%	14.3%
Dun Laoghaire - Rathdown	26.5%	4.4%	10.7%	16.3%
Galway	13.4%	4.3%	14.1%	19.0%
Kerry	16.6%	3.5%	11.7%	14.8%
Kildare	14.4%	3.9%	14.8%	23.2%
Laois	12.9%	2.8%	18.5%	17.1%
Limerick City	15.2%	4.8%	17.5%	13.1%
Limerick County	16.4%	2.8%	9.9%	16.1%
Longford	15.2%	2.9%	10.3%	18.2%
Louth	18.9%	4.6%	15.4%	15.1%
Mayo	15.5%	3.6%	15.2%	14.3%
Meath	11.0%	3.3%	12.7%	22.5%
Monaghan	14.6%	2.7%	9.2%	18.5%
Offaly	16.8%	2.5%	14.4%	15.4%
Roscommon	16.7%	1.9%	14.5%	14.8%
Sligo	13.1%	4.5%	13.6%	11.8%
South Dublin	10.8%	5.1%	12.7%	18.8%
Tipperary JLC	17.5%	3.8%	13.8%	14.0%
Waterford City	26.6%	2.6%	7.4%	14.3%
Waterford County	19.1%	3.0%	11.8%	16.3%
Westmeath	15.6%	5.4%	11.4%	15.3%
Wexford	21.4%	3.4%	12.4%	17.6%
Wicklow	20.3%	3.5%	10.2%	22.0%
Weighted total	17.5%	3.8%	12.6%	16.9%

5. Occupation:

	Are you:		no. of responders
	Permanently sick / disabled	Other	
Carlow	2.7%	4.3%	370
Cavan	.9%	.9%	575
Clare	1.2%	3.0%	994
Cork City	2.0%	2.7%	1,027
Cork County	.9%	2.2%	1,169
Donegal	1.9%	1.7%	782
Dun Laoghaire - Rathdown	.8%	4.3%	964
Galway	1.2%	3.9%	1,014
Kerry	1.8%	2.9%	935
Kildare	1.3%	2.3%	974
Laois	.7%	1.6%	433
Limerick City	1.4%	3.5%	848
Limerick County	.9%	3.1%	1,011
Longford	1.3%	2.1%	716
Louth	1.1%	2.4%	830
Mayo	1.5%	2.1%	1,053
Meath	1.0%	2.8%	707
Monaghan	1.5%	1.9%	520
Offaly	.7%	3.6%	751
Roscommon	1.5%	4.4%	725
Sligo	1.7%	1.9%	727
South Dublin	.8%	3.2%	1,031
Tipperary JLC	1.8%	1.7%	991
Waterford City	1.4%	.9%	349
Waterford County	.5%	2.2%	802
Westmeath	1.0%	1.7%	720
Wexford	2.0%	2.8%	813
Wicklow	1.8%	2.5%	921
Weighted total	1.3%	2.8%	22,752

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6. Do you find it hard to use this library because you have:

a visual a hearing a physical a learning
difficulty difficulty difficulty difficulty

Carlow	1.0%	.8%	1.3%	2.8%
Cavan	.5%	.5%	.0%	.7%
Clare	1.3%	.6%	.8%	.9%
Cork City	1.2%	.9%	.6%	1.0%
Cork County	1.0%	.6%	1.0%	.3%
Donegal	1.0%	.5%	.7%	.5%
Dun Laoghaire - Rathdown	.9%	.6%	.7%	.8%
Galway	1.0%	.4%	.6%	.8%
Kerry	1.2%	.7%	1.0%	.8%
Kildare	.6%	.4%	.7%	.7%
Laois	.2%	.6%	.4%	.4%
Limerick City	2.1%	1.7%	1.0%	2.9%
Limerick County	1.4%	.7%	.4%	.2%
Longford	1.2%	.3%	.1%	.7%
Louth	1.6%	1.0%	.8%	1.3%
Mayo	.5%	.3%	.6%	1.2%
Meath	.3%	.3%	.4%	.4%
Monaghan	1.3%	.4%	.6%	.4%
Offaly	1.6%	.4%	.2%	.5%
Roscommon	1.3%	.3%	.9%	.8%
Sligo	.8%	.4%	.6%	1.0%
South Dublin	.7%	.8%	.6%	1.1%
Tipperary JLC	.5%	.6%	.8%	1.2%
Waterford City	1.6%	.0%	.5%	.3%
Waterford County	.4%	.5%	.2%	.6%
Westmeath	.7%	.4%	.9%	.7%
Wexford	2.1%	.7%	1.2%	1.3%
Wicklow	.9%	.3%	.3%	.8%
Weighted total	1.0%	.6%	.7%	.8%

7. Are you a registered member of this library?

	Registered member of this library		no. of cases
	Yes	No	
Carlow	89.8%	10.2%	364
Cavan	93.2%	6.8%	556
Clare	83.7%	16.3%	970
Cork City	84.4%	15.6%	993
Cork County	94.4%	5.6%	1,153
Donegal	93.7%	6.3%	767
Dun Laoghaire - Rathdown	92.5%	7.5%	930
Galway	88.6%	11.4%	1,006
Kerry	88.3%	11.7%	908
Kildare	89.1%	10.9%	946
Laois	88.8%	11.2%	420
Limerick City	88.2%	11.8%	822
Limerick County	91.9%	8.1%	979
Longford	89.6%	10.4%	692
Louth	90.7%	9.3%	815
Mayo	93.6%	6.4%	1,018
Meath	94.4%	5.6%	695
Monaghan	90.5%	9.5%	496
Offaly	90.3%	9.7%	723
Roscommon	93.1%	6.9%	711
Sligo	94.7%	5.3%	703
South Dublin	93.9%	6.1%	1,010
Tipperary JLC	89.1%	10.9%	970
Waterford City	93.3%	6.7%	342
Waterford County	86.8%	13.2%	772
Westmeath	93.2%	6.8%	701
Wexford	87.8%	12.2%	790
Wicklow	91.6%	8.4%	890
Weighted total	90.5%	9.5%	22,142

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Percentage of responders completing Q.7
Are you a registered member of this library?

Carlow	92.9%
Cavan	92.7%
Clare	93.3%
Cork City	92.1%
Cork County	96.2%
Donegal	94.7%
Dun Laoghaire - Rathdown	92.4%
Galway	93.9%
Kerry	88.7%
Kildare	93.3%
Laois	90.5%
Limerick City	92.4%
Limerick County	90.2%
Longford	92.0%
Louth	91.1%
Mayo	93.8%
Meath	91.7%
Monaghan	92.9%
Offaly	89.0%
Roscommon	95.3%
Sligo	90.0%
South Dublin	93.5%
Tipperary JLC	94.4%
Waterford City	92.2%
Waterford County	93.2%
Westmeath	91.6%
Wexford	91.2%
Wicklow	92.6%
Weighted total	93.1%

8. Do you regularly use another library

	Regularly use another library:				no. of responders
	At work	At college	At school	Elsewhere	
Carlow	6.8%	37.6%	27.1%	35.3%	133
Cavan	13.0%	33.9%	13.0%	47.0%	115
Clare	17.1%	23.8%	15.4%	52.3%	298
Cork City	13.2%	29.3%	13.5%	55.0%	393
Cork County	21.5%	26.6%	11.7%	52.2%	274
Donegal	15.2%	32.1%	19.2%	42.9%	224
Dun Laoghaire - Rathdown	9.0%	21.0%	13.3%	67.0%	391
Galway	15.0%	37.6%	12.4%	44.7%	266
Kerry	16.7%	20.6%	18.0%	52.6%	228
Kildare	18.4%	27.9%	18.0%	43.4%	272
Laois	16.4%	23.4%	20.3%	46.9%	128
Limerick City	12.8%	33.9%	16.4%	46.0%	298
Limerick County	15.6%	20.6%	13.5%	57.1%	282
Longford	14.2%	23.9%	19.4%	48.4%	155
Louth	18.1%	28.0%	20.7%	40.1%	232
Mayo	10.6%	35.9%	14.1%	50.4%	284
Meath	14.3%	28.0%	16.6%	48.6%	175
Monaghan	16.3%	22.5%	24.8%	44.2%	129
Offaly	15.2%	25.5%	20.0%	45.5%	165
Roscommon	15.7%	26.9%	21.6%	42.5%	134
Sligo	24.1%	37.4%	12.8%	38.4%	203
South Dublin	13.9%	26.1%	15.6%	52.8%	360
Tipperary JLC	20.2%	26.4%	25.6%	37.2%	242
Waterford City	17.6%	31.1%	17.6%	39.2%	74
Waterford County	14.9%	26.6%	27.3%	39.6%	154
Westmeath	16.8%	34.7%	20.4%	35.9%	167
Wexford	13.5%	25.8%	26.4%	38.8%	178
Wicklow	18.5%	23.9%	12.7%	55.2%	259
Weighted total	15.4%	27.8%	15.5%	50.7%	6,213